

THINK THE BEST

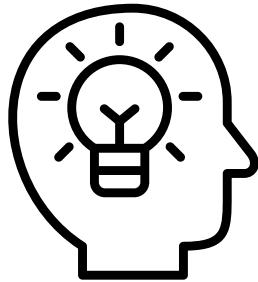
**WHAT WE THINK AND WHAT WE
SAY AND DO ARE LINKED.**

PRAY BEFORE YOU
RESPOND

LOOK TO CELEBRATE
BEFORE YOU CRITICIZE.

KEEP A LIST OF RIGHTS
NOT WRONGS.

OWN YOUR STUFF AND
PREPARE YOUR MIND FOR
THE DAY.



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**WHAT WE THINK AND WHAT WE
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LOOK TO CELEBRATE
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KEEP A LIST OF RIGHTS
NOT WRONGS. [1 COR 13:5]

OWN YOUR STUFF AND
PREPARE YOUR MIND FOR
THE DAY. [MATTHEW 7:3-5]



**SAY
THE
BEST**

**SAY WHAT NEEDS TO BE SAID TO THE
PERSON THAT NEEDS TO HEAR IT.**

BUILDING UP BUILDS TRUST
TEARING DOWN BREAKS TRUST.
[PROVERBS 29:11]

IF YOU THINK SOMETHING POSITIVE
ABOUT SOMEONE, SAY IT.

VENT UP, NOT OUT
[MATTHEW 18:15-17]

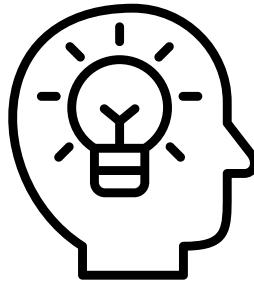
TALK TO PEOPLE,
NOT ABOUT PEOPLE

VENT UP: PROBLEMS IDENTIFIED
AND SOLUTIONS TRIED

- If you vent up, problems can be solved. If you vent out, problems are multiplied.

VENT OUT: THE TEAM LEADER
THINKS THINGS ARE BETTER THAN
THEY ARE. THE TEAMMATE THINKS
THINGS ARE WORSE THAN THEY ARE.

- If you wouldn't say it directly to them, don't say it to anybody.



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KEEP A LIST OF RIGHTS NOT WRONGS. [1 COR 13:5]

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DO THE BEST

REMEMBER YOUR ROLE.

CONSIDER OTHER'S NEEDS BEFORE YOUR OWN.
[EPHESIANS 4:29]

- What do they need to know, do, or consider?
- What is the best way to communicate with them?
- What is the best time to communicate with them?

CONSIDER HOW YOUR ACTIONS EITHER BUILD OR BREAK TRUST.

- Quiet when others enter the room.
- Say one thing, do another.
- Making excuses rather than solving problems.
- Talking about instead of talking to.

HOW TO BUILD TRUST

- Fight defensiveness.
- Overcommunicate.
- Say the hard things to