

Pennyrile Area Development District Veteran Directed Care (VDC) Program

Dear Employer/Participant:

You have received this letter and the enclosed forms because Pennyrile Area Development District (PeADD) will be serving as your Fiscal Employer Agent in the Veteran Directed Care Program.

The designated Case Management provider will be known as your Spoke agency and will provide the case management for each enrolled Veteran within the VDC Program.

Pennyrile Area Development District will serve as your Financial Management Service (FMS) provider by paying your personal workers and assuming responsibility for managing tax filings and payments on your behalf. You will need to complete the enclosed employer enrollment and tax forms and return those indicated with the accompanying checklist to your case manager for processing.

On the following pages, you will find the VDC Veteran Enrollment Packet and the summary of each form that needs to be completed. The Spokes and PeADD are committed to providing you as much support as possible; however, we must adhere to federal and state employment tax laws. **Therefore, all the employer and worker forms have to be signed and returned to PeADD before a worker can begin providing services.**

Please provide these completed forms to your assigned Case Manager.

Employer and PeADD Responsibilities

Veteran Directed Care allow you and your participant to use program funds to hire your own workers. The Veteran or representative is the employer and Pennyrile Area Development District (PeADD) is your Financial Management Service (FMS) provider. Below is a brief summary of what is done by whom:

As the employer, you will:

- Complete, sign, and send VDC Veteran Enrollment Packet to Case Manager, who will send to PeADD.
- Retain Employer Identification Number letter from the IRS requested by PeADD online on your behalf for your records.
- Recruit and hire workers: Download appropriate state Employee Enrollment Packet from PeADD website or contact your assigned Case Manager to ask for a packet to be sent to you; provide worker packet to potential workers; understand that employment is contingent on the worker providing all information required to successfully enroll the worker in the Vendor Fiscal/Employer Agent (VF/EA) FMS entity's payroll system and ensure compliance with tax and labor laws.
- Verify worker qualifications, including the participant-worker relationship.
- Authorize criminal background checks on your authorized representative and potential employees.
- For Respite care, the worker cannot be the participant's guardian, conservator, parent or stepparent.
- Help select the services the participant will receive.
- Orient, train, schedule, and supervise worker.
- Schedule worker to provide services for payment only after being authorized by PeADD.
- Establish performance evaluation criteria for each worker.

- Provide a safe workplace free from excess hazards, employment discrimination, and harassment.
- Request worker to perform permitted and planned for duties, as determined in the Individual Participant Plan.
- Verify services provided by the worker by reviewing and approving (signing) timesheets, invoices, and documentation of services rendered, and ensuring submission to Case Manager in a timely manner.
- Ensure that timesheets are submitted within 3 days of the end of the pay period for the worker to be paid timely.
- Monitor your use of authorized services.
- Act in accordance with the policies and procedures outlined in your employment agreement.
- Notify workers in advance if services are not required or if participant is no longer eligible for services.
- Accept responsibility for payment of services not authorized in approved spending plan.
- Ensure that there is no misrepresentation of time, services, individuals, and/or other information.

As the Financial Management Service Provider, PeADD will:

- Process timesheets and issue paychecks to workers bi-weekly.
- Withhold appropriate state and federal taxes for each worker.
- File quarterly and/or annual forms and tax deposits with State and federal agencies (See below to learn more about what taxes are withheld).
- Issue W-2 Statements to each worker prior to IRS deadline of 1/31 of the following year.
- Answer all questions that you and your workers have.
- Help you and your workers with the enrollment process.

Fillable Information

Agency Name: _____

Agency Street Address: _____

Agency City: _____

Agency Zip: _____

Agency Phone: _____

Agency Referral Date: _____

VA Client First Name: _____

VA Client Last Name: _____

VA Client Full Name: _____

VA Client SSN: _____

VA Client Gender: _____

VA Client DOB: _____

VA Client Street Address: _____

VA Client City: _____

VA Client State: _____

VA Client Zip: _____

VA Client County: _____

VA Client Home Phone: _____

VA Client Cell Phone: _____

VA Client Email: _____

VA Client Job Title: _____

VA Client Street Address, City, State, Zip: _____

Employer of Record (vet or rep) First Name: _____

EOR Last Name: _____

EOR Full Name: _____

EOR SSN: _____

EOR Street address: _____

EOR City: _____

EOR State: _____

EOR Zip: _____

EOR Street Address, City, State, Zip: _____

EOR Phone: _____

EOR Email: _____

EOR Relationship to Veteran: _____

Agency: _____

Veteran Name: _____ # _____

VDC Veteran Enrollment Checklist

Distribution Only

- Welcome Letter/Explanation of Roles distributed
- Enrollment Form Information Packet distributed
- Grievance Policy distributed
- Notice of Privacy Practices distributed
- Blank Timesheets distributed
- Timesheet Instructions distributed
- Timesheet Due Dates distributed
- Authorized Representative Form/Employer Agreement
- Enrollment & Agreement From
- Rights & Responsibilities
- Release of Information
- Fraud & Abuse Statement
- Background/ Nurse Abuse Registry Agreement
- Veteran Set-Up form
- MEBH Assessment Tool
- IRS Form SS-4
- IRS Form 8821
- IRS Form 2678
- UI Application for Unemployment Insurance
- Worker's Compensation Acknowledgment

Date _____

Return signed originals to your Case Manager
at your designated Spoke Agency.
Retain copies for your records.

Background check obtained (Date_____) if applicable

Nurse Abuse check obtained (Date_____) if applicable

PeADD Use Only	
<input type="checkbox"/>	Submit SP to VAMC _____
<input type="checkbox"/>	SP Approved: Start date: _____
<input type="checkbox"/>	Obtain EIN _____
<input type="checkbox"/>	Scan/AF
<input type="checkbox"/>	File

Veteran Directed Care Program (VDC) Authorized Representative Form/Employer Agreement Form

The **Employer of Records** must:

- Work with the Case Manager to develop the Service & Spending Plan (budget) at startup and throughout the Veteran Directed Care Program (VDC)
- Use the VDC Budget for goods and services within the guidelines of the program
- Maintain records, complete all required paperwork, and adhere to all tax and labor laws

Authorized Representative Description – An Authorized Representative may be a family member or any other individual, **but not an employee, who willingly accepts responsibility for performing cash management tasks that the veteran is unable to perform for him or herself.** An Authorized Representative must demonstrate a commitment to the participant and must be willing to follow his or her wishes and respect the veteran’s preferences while using sound judgment to act on his or her behalf. An Authorized Representative receives no monetary compensation for this service and may not serve as an employee of the veteran. All Authorized Representatives are required to report a background check and receive approval from the Spoke agency. Upon approval, the Authorized Representative will become the **“Employer of Records.”**

Name of Veteran _____

Address _____

City _____, State _____ Zip _____ Phone # _____

Decline of an Authorized Representative (check if applicable)

	I do not wish to designate an authorized representative. I, the veteran, will be the employer of records. Veteran’s Signature _____ Date _____
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Designation for Authorized Representative (complete if applicable)

I hereby appoint _____ to serve as my Authorized Representative in the VDC Program. This person is authorized to complete and sign all forms and to serve on my behalf as the employer of records for any personal employees under this program. This person will authorize payments from my monthly-approved spending plan, approve employee timesheets, communicate as needed with my Case Manager regarding the care I receive while participating in this program, and meet all documentation requirements as may be required. If I decide I no longer want to participate in the program, this designation expires on the date of my disenrollment from the VDC.	
Veteran’s Signature _____	Date _____

I hereby agree to serve as the Authorized Representative for the above name veteran and understand my responsibilities and duties under the VDC Program. I understand that I cannot pay myself for this role and that I cannot become a paid personal attendant of the above named veteran.	
Authorized Representative’s Signature _____	Date _____
Printed Name _____	
Address _____	
City _____, State _____ Zip _____ Phone #: _____	
Relationship to veteran: _____	

Case Manager Signature _____ Date _____

Veteran Directed Care (VDC) Program

Enrollment & Agreement Form

I, _____ (print name) choose to receive more information about the Veteran Directed Care (VDC) Program.

I understand that if I enroll I will develop a Service & Spending Plan with the assistance of my Case Manager that will best meet my needs and is cost effective. I understand that if I overspend my Spending Plan, I am responsible for any expenses that exceed the spending plan.

I understand that the money from the Spending Plan may be used to hire an employee(s) and pay their wages and benefits and buy approved goods or services that will help me live more independently in my home.

I understand that I can choose who provides my care and that I can hire my own employee(s) as long as the Spoke and Area Development District approve. If I choose to hire my own employee(s), I understand that I will be their "Employer of Record" and am legally required to pay employer-related taxes for the employees I hire.

I understand that the Spoke Agency Case Manager and Pennyriple Area Development District (PeADD) FMS staff will assist me with the tasks related to being an employer. I will fully cooperate with Case Manager & PeADD FMS staff to provide them with the information needed to assist me with this task.

I understand that I can ask my Case Manager any questions I have about my rights as a Veteran in VDC Program. If I decide that the VDC Program is not right for me, I understand that I may choose not to direct my own services and instead receive services from the Veterans Health Administration, the Spoke Agency, if eligible, or other home and community services programs. I will not be penalized in any way if I decide that the VDC Program is not for me and I wish to receive services in a different way. I also understand that if it is determined by the Case Manager and local VA administrator that I am no longer able to direct my own care or have an authorized representative assist me that I will not be able to participate in the VDC Program.

Confidentiality: I understand that information about me is confidential. I understand that information I provide on the forms I complete will be shared with the Pennyriple Area Agency on Aging, other Spoke Agencies, and the Veterans Health Administration. I understand that the Pennyriple Area Agency on Aging/ Spoke Agency Case Managers and FMS staff will have access to this information. I also understand that all of these groups are required to hold my name in confidence to the full extent provided by the state and federal law.

I have read and understood all of the information in this form about the Veteran Directed Care (VDC) Program.

Enroll in VDC Program →		Decline Enrollment in VDC Program →	
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Veteran or Authorized Representative Signature

Date Signed

Printed Name of Veteran or Authorized Representative

Telephone

Address, City, State, Zip

Case Manager Verification: I have explained all the required information contained in this form and I believe that the participant/authorized representative understands the provisions contained in this form and has made an informed decision to participate in the Veteran Directed Care Program.

Case Manager Signature

Date Signed

Veteran Directed Care (VDC) Program Veteran Set-Up Form

DIRECTIONS: Complete & provide to assigned Case Manager (copy of form will be submitted to PADD FMS staff).

VETERAN INFORMATION			
Last Name:		First Name:	
SSN:		Gender:	
Date of Birth:		Status:	ACTIVE
Residence Address:			
City:		County:	
State:		Zip Code:	
Email:		Job Title:	
Home Phone:		Cell Phone:	

AUTHORIZED REPRESENTATIVE INFORMATION (AS APPLICABLE)

Rep. Last Name _____ First Name _____

Address _____

City _____ State _____ Zip Code _____

Telephone _____ Email _____

SSN _____ Relationship to Vet: _____

Veteran Directed Care (VDC) Program

Rights and Responsibilities

RIGHTS

- I have the right to live as I choose, in my own home, as independently as I desire.
- I have the right to be treated with dignity and respect.
- I have the right to privacy and confidentiality.
- I have the right to create a budget and options plan that meets my needs within the guidelines of the program at any time.
- I have the right to change my budget and options plan to meet my needs within the guidelines of the program at any time.
- I have the right to a monthly report on how my budget is spent.
- I have the right to bring whomever I wish to all meetings pertaining to the program.
- I have the right to an explanation of all services and procedures for billing.
- I have the right to refuse services and terminate my participation in the program at any time.
- I have the right to submit a complaint about any aspect of the program.

RESPONSIBILITIES

- I must demonstrate the required skills and abilities needed to self-direct employees or designate an Authorized Representative to do so.
- I must actively participate in developing my spending and options plan.
- I must be available for home visits as policy dictates (Home visits done 1x quarterly & monthly phone calls in between) and maintain adequate communication with my Case Manager (at least 1x monthly).
- I must review my monthly budget statement and monitor all expenditures to ensure that I do not exceed my monthly budget.
- I must complete all necessary forms and provide information to ensure compliance with tax and labor laws.
- I must manage my employees by:
 - Recruiting and hiring my employees, understanding that employment is contingent on the worker providing all information required to successfully enroll the worker in the VF/EA FMS entity's payroll system.
 - Setting job duties and training my employees.
 - Paying my employees a fair and legal wage.
 - Setting my employees' schedules in advance and reviewing time sheets to ensure they are correct.
 - Supervising my employees' daily activities and reviewing the adequacy and quality of their work.
 - Ensuring a safe work environment for my employees.
 - Notifying Case Manager immediately if I choose no longer to employ a worker.
- I must develop an emergency back-up plan if my worker is not available.
- I must notify my Case Manager immediately if I am admitted to the hospital or other medical facility.
- I must oversee the activities of any other service providers that provide services to me.

Important Note:

Failure to abide by these veteran responsibilities listed above but not limited to, will result in the Veteran being issued a Corrective Action Plan (CAP) first. If non-compliance continues after 30 days from the date the CAP was implemented or if this issue continues to arise, Case Manager will & has the right to seek involuntary termination from the VAMC for the veteran from the VDC Program.

By signing this form, I agree that I have read/understand my rights & responsibilities of the VDC Program and have been given the opportunity to ask questions about these rights and responsibilities:

Veteran or Authorized Representative

Date

Veteran Directed Care (VDC) Program
Release of Information Form

I, _____ hereby give permission to the Spoke Agency and FMS Agency, which includes the Area Development Districts, to release or obtain (not limited to) the Veteran's Protected Health Information.

Name of Area Agency on Aging: _____

Agency Address:	
Agency City:	
Agency Zip:	
Agency Telephone:	

Veteran or Authorized Representative Signature: _____

Veteran or Authorized Representative Name (Printed): _____

Date: _____

Case Manager Signature: _____

Date: _____

The Veteran, Authorized Representative, or Case Manager may complete this form. The Case Manager will keep the originally signed form in the veterans file, give a copy to the veteran, and give a copy to the appropriate organization to obtain or release information.

**Veteran Directed Care (VDC) Program
Fraud & Abuse Statement**

Fraud is defined as an intentional deception or misrepresentation made by a person with the knowledge that the deception could result in some unauthorized benefit to himself or herself or some other person. Fraud includes obtaining something of value through misrepresentation or concealment of facts. Fraud is committed when a person or business deceives or distorts facts or information to get something they would not be otherwise entitled to. Fraud can range from a solo act to a broad-based operation by an institution or a group. Anyone can commit fraud.

Examples of Fraud include, but are not limited to:

- Knowingly and/or purposefully filling out an employee’s time sheet incorrectly for hours or services that were not provided during the times listed or on the day listed.
- Knowingly and/or purposefully allowing the Financial Management Service (FMS) to bill for services that were not provided.
- Knowingly and /or purposefully using the VDC budget for any other purpose than what has been approved in the participant’s individual spending plan.
- Knowingly and /or purposefully allowing an employee to document services or hours that were not provided.
- Knowingly and/or purposefully submitting invoices to the FMS for goods and services that were not provided.
- Knowingly and/or purposefully having the FMS pay an individual for goods and/or services actually provided by someone else. (This is also tax fraud).
- Knowingly and/or purposefully making a “side deal” with an employee to split their pay check with the participant and his/her representative. (This is also tax fraud).
- Knowingly and/or purposefully having the FMS pay for an approved individual-directed good included in the participants budget, and then return the approved individual-directed good to get the cash or use it for something else that has not been approved.

Abuse is defined as practices that are inconsistent with sound fiscal, business, or medical practices, and result in an unnecessary cost to the program, or in reimbursement for services that are not medically necessary or fail to meet professionally recognized standards for health care. It also includes recipient practices that result in unnecessary costs to the program.

Examples of Abuse include:

- Making errors when filling out timesheets and not immediately reporting the error to the FMS to remedy the situation.
- Being late in handing in participant/representative-employer related paperwork to the FMS or the participants Case Manager.

Fraud and Abuse is a crime against all taxpayers and is both a state and federal offense. All reports or allegations of fraud and abuse within the VDC Program will be referred to the VAMC. Participants suspected of fraud or abuse also face termination from the VDC program.

I have read the Fraud and Abuse Statement, I understand it and agree to comply with it.

Veteran or Authorized Representative’s Signature **Date**

Case Manager’s Signature Date

**Veteran Directed Care (VDC) Program
Background Check/Nurse Abuse Registry Agreement
(1 per Veteran / Chart)**

All candidates for a veteran's Personal Assistant and/or in-home employee(s) are required to have a name-based background check prior to employment in the Veteran Directed Care (VDC) Program. The background check will be performed/requested by the Case Manager. The background check will be conducted using data from an accredited background source. In addition, all candidates must also undergo a Nurse Abuse Registry check.

By marking this box, I understand & accept the terms that a **name-based background check & Nurse Abuse Registry check** has to be conducted on all personal assistant(s) and/or in-home employee(s) of my choice, prior to employment in the VDC Program as required by the Spoke and FMS agencies.

I understand I may not hire the employee until I have received and reviewed the results with my case manager, who will maintain a copy of each and provide additional copies to PeADD FMS.

I understand that I have the right to hire an employee of my choice and will assume full responsibility of hiring this person if the Spoke agency, FMS agency and VAMC approves the employee. I understand that the Spoke, FMS and VAMC staff have the right to refuse employment of an individual should the background check results show any felony charge, charge related to abuse, or listed on any type of abuse registry's. If potential employee has a criminal history, I understand that I may be required by the Case Manager to sign a background waiver form stating that the background check results have been discussed, and I still wish to hire this individual regardless of the criminal history.

If you agree to the terms mentioned above, please mark the box above & complete areas below.

Veteran or Authorized Representative Signature: _____

Veteran or Authorized Representative Name (Printed): _____

Date: _____

Case Manager Signature: _____

Case Manager Date: _____

**Veteran Directed Care (VDC) Program
Worker's Compensation Acknowledgment**

I, _____ (print name of Veteran or Authorized Representative) have chosen to participate in the Veteran Directed Care (VDC) Program, which is a consumer-directed publicly funded program through the federal Veterans Administration. I understand that I am directing my own services and as the "Employer of Record" under this program. **I understand that I have the option to obtain worker's compensation insurance for my employee(s)/ worker(s)/ PA(s) in accordance with Department of Veterans Affairs guidelines.**

Should I choose the worker's compensation option, I authorize the Pennyrile Area Development District's Financial Management staff to assist me with obtaining the worker's compensation coverage, to provide the insurance carrier with any information as may be necessary to establish the worker's compensation coverage for my worker(s), and to remit the cost of the premiums from my monthly VDC Budget allocation. I further authorize all communications from the worker's compensation insurance carrier to be mailed directly to Pennyrile Area Development District's Financial Management staff and/or Pennyrile AAAIL's VDC Coordinator (if needed) who is acting on my behalf.

Choose Worker's Compensation Insurance for my employee(s)? Yes No

I understand that if I choose to terminate my participation in the Veteran Directed Care Program, the worker's compensation coverage will be canceled effective on the date that I cease to participate in the VDC Program.

I give my authorization for a copy of this acknowledgment to be forwarded to Pennyrile Area Development District's Financial Management staff and to the worker's compensation insurance carrier.

Veteran Participant/Authorized Representative Signature

Date

To be completed by Case Manager:

Printed Veteran's Name: _____

Address: _____ City _____ ZIP _____

Telephone #: _____

Printed Authorized Rep Name (if applicable): _____

Address: _____ City _____ ZIP _____

Telephone #: _____

Case Manager Certification:

I certify that I have reviewed this document with the participant or authorized representative and that this individual is eligible to participate in the Veteran Directed Care Program (VDC).

Case Manager Signature

Date

Veteran Directed Care (VDC) Program
Mental/Emotional/Behavioral Health Assessment (MEBH)

Referral Date _____ Diagnosis Code: _____

Date Assessed _____ Date Reassessed _____

Respondent (specify relationship) _____

Case Manager _____

Last Name _____ **First Name** _____ **MI** _____

Address 1 _____

Address 2 _____

City _____ Zip Code _____ County _____

Home Phone _____ Other _____ DOB _____

Sex: Male Female Primary Language _____

Marital Status: Married Never Married Separated Divorced Widowed

Social Security # _____

Medicaid # _____

Medicare Number _____ A B C D

Private/Supplemental _____ Policy # _____

VA Identification #s _____

Main Support:

Name _____

Relationship _____

Phone _____

Alt. Phone _____

Back Up Support:

Name _____

Relationship _____

Phone _____

Alt. Phone _____

Emergency Contact: Check here if same as main support

Name _____

Relationship _____

Address _____

City, State, Zip _____

Phone _____ Alt. Phone _____

Emergency Plan:

Specify who would provide backup support in the event of an emergency, inability of employee to provide care, and/or lack of hired employee(s).

Name _____

Relationship _____

Address _____

City, State, Zip _____

Phone _____ Alt. Phone _____

Comments:

Court Appointed Conservator/Guardian (if applicable):

Name _____

Relationship _____

Address _____

City, State, Zip _____

PHYSICAL HEALTH

Date of last hospitalization _____

Reason for last hospitalization _____

Diagnosis (provide details)

- CVA _____
- Myocardial Infarction _____
- Heart Disease _____
- Emphysema/COPD _____
- Other Lung Disease _____
- Neuromuscular Disease _____
- Rheumatoid/Ostoe _____

- Osteoporosis _____
- Alzheimer's/Dementia _____
- Chronic Head Aches _____
- Eating Disorder _____
- Amputation _____
- Blood Disorder/Disease _____
- Diabetes _____
- Hazardous Exposure _____
- Infectious Disease _____
- Cancer _____
- Digestive Disorder _____
- UTI _____
- Agent Orange Exposure _____
- Spinal Cord Injury _____
- Mental Illness _____
- PTSD _____
- Traumatic Brain Injury _____
- Fracture/Injury _____
- Decubitus/Stasis Ulcer _____
- CHF _____
- Incontinence _____

Other Diagnosis (please specify):

Alcohol Use:

- N/A
- Occasional
- Almost Every Day
- Every Day

Recreational Drug Use:

- N/A
- Occasional
- Almost Every Day
- Every Day

Nutrition --- Special Diet: Yes No

If yes, specify: _____

Comments

PHYSICAL ENVIRONMENT

Living Arrangement:

- Alone With Child(ren) With Spouse
 With Relatives With Non-Relatives

Housing (check all that apply):

- Apartment Low-Income Housing Boarding House
 Home of Relatives Owns Home Subsidized
 Senior Housing Condominium Residential Care
 Mobile Home Other (Please specify: _____)

Check each category	YES	NO	NEEDS REPAIR	COMMENTS
Sound building				
Sound furnishings				
Running water (hot/cold)				
Adequate heating/cooling				
Tub/shower/commode (accessible & useable)				
Stove/microwave				
Refrigerator				
Freezer Space				
Telephone				
TV/Radio				
Washer/Dryer				
Adequate space				

Check each category	YES	NO	NEEDS REPAIR	COMMENTS
Adequate lighting				
Adequate locks				
Neighborhood safe/secure				
Free of insects/rodents				
Smoke Detectors				
Free of architectural barriers				
CO2 detectors				

Additional Comments:

Is there a weapon in the home and where?

Overall review of physical environment

ASSISTIVE DEVICES & SENSORY IMPAIRMENT

	HAS	USES	NEEDS	COMMENTS
Bed Pan				
Bedside Commode				
Elevated Toilet Seat				
Tub Seat				
Grab Bars				
Cane/Crutches				
Walker				
Hospital Bed				
Lift Chair				

	HAS	USES	NEEDS	COMMENTS
Wheelchair				
Prosthesis				

List other assistive devices

Vision

- Adequate
- Moderate Loss
- Severe Loss
- Total Blindness

Hearing

- Adequate
- Moderate Loss
- Severe Loss
- Total Deafness

MENTAL/EMOTIONAL/BEHAVIORAL HEALTH

Cognitive Functioning: 0 – Alert 1 - Confused 2 – Forgetful 3 - Disoriented

Comprehension: 0 – Understands – clear comprehension.
 1 – Usually understands – misses some part/intent of message, but comprehends most conversation with little or no prompting.
 2 – Often understands – misses some part/intent of message, with prompting can often comprehend conversation.
 3 – Rarely/never understands.

Decision Making Ability: 0 - Consumer makes consistent, reasonable decisions.
 1 - Consumer makes simple decisions without assistance.
 2 - Consumer makes poor decisions and needs cues/supervision.
 3 - Consumer is severely impaired and rarely makes his/her decisions.

Short Term Memory Impairment:
 0 - N/A
 1 - Consumer has short term memory impairment.
 2 - Memory lapses resulting in frequently not performing tasks even with reminders.
 3 - Memory lapses resulting in inability to perform routine tasks on daily basis.

BEHAVIOR PATTERN	No Problem (0)	Moderate Problem (1) (but not daily)	Serious Problem (2) (nearly every day)
Physically/verbally abusive or assaultive			
Angry, threatening behaviors			
Threats to health and safety			
Wandering			
Repetitive Actions			
Rummaging, hoarding, hiding, losing items			
Suspicious			
Sundowners			
Inappropriate Behaviors			

Mental Health Screening:

- 0 – No 1- Yes During the last six months, have you had a lack of interest in most activities?
- 0 – No 1- Yes During the last six months, have you had problems sleeping?
- 0 – No 1- Yes During the last six months, have you felt down, depressed, hopeless?
- 0 – No 1- Yes During the last six months, have you felt devalued as a person?

Comments

SUBTOTAL MENTAL/EMOTIONAL/BEHAVIOR HEALTH --

ADL/IADL ASSESSMENT

ADLs Help Needed	None (0 pt)	Mild (1)	Severe (2)	Total (3)	Needs Met By	Needs Unmet	Totally Met	Partially Met	Freq.
Feed Self									
Transfer									
Toileting									
Peri Care									
Bathing									
Grooming									
Trim Nails									
Dressing									
Walking									
Balance Problems									
TOTAL SCORES									

Comments:

IADLs Help Needed	None (0 pt)	Mild (1)	Severe (2)	Total (3)	Needs Met By	Needs Unmet	Totally Met	Partially Met	Freq.
Meal Prep									
Open Jars, Cans, Bottles									
Shopping/ Errands									
Light Housework									
Heavy Housework									
Handling Finances									
Telephone Use									
Med. Mgmt.									
Laundry									
Trans- portation									
TOTAL SCORES									

Comments:

SUBTOTAL OF ADLs & IADLs	
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SUMMARY & JUDGEMENT

GRAND TOTAL SCORE	
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Provide a copy of MEBH assessment to Veteran after completed fully if requested (may have to mail a copy)

Assessor Signature: _____ Date: _____

Application for Employer Identification Number

(For use by employers, corporations, partnerships, trusts, estates, churches, government agencies, Indian tribal entities, certain individuals, and others.)

EIN

▶ See separate instructions for each line. ▶ Keep a copy for your records.

Type or print clearly.	1 Legal name of entity (or individual) for whom the EIN is being requested							
	2 Trade name of business (if different from name on line 1)	3 Executor, administrator, trustee, "care of" name						
	4a Mailing address (room, apt., suite no. and street, or P.O. box) 300 Hammond Drive	5a Street address (if different) (Do not enter a P.O. box.)						
	4b City, state, and ZIP code (if foreign, see instructions) Hopkinsville, KY 42240	5b City, state, and ZIP code (if foreign, see instructions)						
	6 County and state where principal business is located							
	7a Name of responsible party	7b SSN, ITIN, or EIN						
	8a Is this application for a limited liability company (LLC) (or a foreign equivalent)? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	8b If 8a is "Yes," enter the number of LLC members ▶						
	8c If 8a is "Yes," was the LLC organized in the United States? <input type="checkbox"/> Yes <input type="checkbox"/> No							
	9a Type of entity (check only one box). Caution. If 8a is "Yes," see the instructions for the correct box to check.							
	<input type="checkbox"/> Sole proprietor (SSN) _____	<input type="checkbox"/> Estate (SSN of decedent) _____						
	<input type="checkbox"/> Partnership	<input type="checkbox"/> Plan administrator (TIN) _____						
	<input type="checkbox"/> Corporation (enter form number to be filed) ▶ _____	<input type="checkbox"/> Trust (TIN of grantor) _____						
	<input type="checkbox"/> Personal service corporation	<input type="checkbox"/> National Guard <input type="checkbox"/> State/local government						
	<input type="checkbox"/> Church or church-controlled organization	<input type="checkbox"/> Farmers' cooperative <input type="checkbox"/> Federal government/military						
	<input type="checkbox"/> Other nonprofit organization (specify) ▶ _____	<input type="checkbox"/> REMIC <input type="checkbox"/> Indian tribal governments/enterprises						
	<input checked="" type="checkbox"/> Other (specify) ▶ <u>HHCSR</u>	Group Exemption Number (GEN) if any ▶						
	9b If a corporation, name the state or foreign country (if applicable) where incorporated	State _____ Foreign country _____						
	10 Reason for applying (check only one box)							
	<input type="checkbox"/> Started new business (specify type) ▶ _____	<input type="checkbox"/> Banking purpose (specify purpose) ▶ _____						
	<input type="checkbox"/> Hired employees (Check the box and see line 13.)	<input type="checkbox"/> Changed type of organization (specify new type) ▶ _____						
	<input type="checkbox"/> Compliance with IRS withholding regulations	<input type="checkbox"/> Purchased going business						
	<input checked="" type="checkbox"/> Other (specify) ▶ <u>HHCSR</u>	<input type="checkbox"/> Created a trust (specify type) ▶ _____						
	<input type="checkbox"/> Created a pension plan (specify type) ▶ _____							
	11 Date business started or acquired (month, day, year). See instructions.	12 Closing month of accounting year <u>December</u>						
	13 Highest number of employees expected in the next 12 months (enter -0- if none). If no employees expected, skip line 14.	14 If you expect your employment tax liability to be \$1,000 or less in a full calendar year and want to file Form 944 annually instead of Forms 941 quarterly, check here. (Your employment tax liability generally will be \$1,000 or less if you expect to pay \$4,000 or less in total wages.) If you do not check this box, you must file Form 941 for every quarter. <input type="checkbox"/>						
	<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td style="width:33%;">Agricultural</td> <td style="width:33%;">Household</td> <td style="width:33%;">Other</td> </tr> <tr> <td></td> <td style="text-align: center;">4</td> <td></td> </tr> </table>	Agricultural	Household	Other		4		
Agricultural	Household	Other						
	4							
	15 First date wages or annuities were paid (month, day, year). Note. If applicant is a withholding agent, enter date income will first be paid to nonresident alien (month, day, year) ▶							
	16 Check one box that best describes the principal activity of your business.							
	<input type="checkbox"/> Construction <input type="checkbox"/> Rental & leasing <input type="checkbox"/> Transportation & warehousing <input type="checkbox"/> Accommodation & food service <input type="checkbox"/> Wholesale-agent/broker	<input type="checkbox"/> Wholesale-other <input type="checkbox"/> Retail						
	<input type="checkbox"/> Real estate <input type="checkbox"/> Manufacturing <input type="checkbox"/> Finance & insurance <input checked="" type="checkbox"/> Other (specify) ▶ <u>HHCSR</u>							
	17 Indicate principal line of merchandise sold, specific construction work done, products produced, or services provided.							
	18 Has the applicant entity shown on line 1 ever applied for and received an EIN? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If "Yes," write previous EIN here ▶							
Third Party Designee	Complete this section only if you want to authorize the named individual to receive the entity's EIN and answer questions about the completion of this form.							
	Designee's name <u>Hayla Swaw</u>	Designee's telephone number (include area code) <u>270-886-9484</u>						
	Address and ZIP code <u>300 Hammond Drive, Hopkinsville, KY 42240</u>	Designee's fax number (include area code) <u>270-886-3211</u>						
	Under penalties of perjury, I declare that I have examined this application, and to the best of my knowledge and belief, it is true, correct, and complete.	Applicant's telephone number (include area code)						
	Name and title (type or print clearly) ▶	Applicant's fax number (include area code)						
	Signature ▶	Date ▶						

Tax Information Authorization

► Information about Form 8821 and its instructions is at www.irs.gov/form8821.

► Do not sign this form unless all applicable lines have been completed.
 ► Do not use Form 8821 to request copies of your tax returns
 or to authorize someone to represent you.

OMB No. 1545-1165

For IRS Use Only

Received by: _____
 Name _____
 Telephone _____
 Function _____
 Date _____

1 Taxpayer information. Taxpayer must sign and date this form on line 7.

Taxpayer name and address	Taxpayer identification number(s)
	Daytime telephone number 270-886-9484
	Plan number (if applicable)

2 Appointee. If you wish to name more than one appointee, attach a list to this form. **Check here if a list of additional appointees is attached** ►

Name and address Hayla Swaw % Veteran Directed Care Program 300 Hammond Drive Hopkinsville, KY 42240	CAF No. 031-63045R PTIN _____ Telephone No. 270-886-9484 Fax No. 270-886-3211 Check if new: Address <input type="checkbox"/> Telephone No. <input type="checkbox"/> Fax No. <input type="checkbox"/>
--	---

3 Tax Information. Appointee is authorized to inspect and/or receive confidential tax information for the type of tax, forms, periods, and specific matters you list below. See the line 3 instructions.

(a) Type of Tax Information (Income, Employment, Payroll, Excise, Estate, Gift, Civil Penalty, Sec. 4980H Payments, etc.)	(b) Tax Form Number (1040, 941, 720, etc.)	(c) Year(s) or Period(s)	(d) Specific Tax Matters
EIN, Number, Income and Employment Tax	SS4, 940, 940R, 941, 941R, 941z,W2		Obtain EIN, Tax Liability

4 Specific use not recorded on Centralized Authorization File (CAF). If the tax information authorization is for a specific use not recorded on CAF, check this box. See the instructions. If you check this box, skip lines 5 and 6 ►

- 5 Disclosure of tax information** (you **must** check a box on line 5a or 5b unless the box on line 4 is checked):
- a** If you want copies of tax information, notices, and other written communications sent to the appointee on an ongoing basis, check this box ►
- Note.** Appointees will no longer receive forms, publications, and other related materials with the notices.
- b** If you do not want any copies of notices or communications sent to your appointee, check this box ►

6 Retention/revocation of prior tax information authorizations. If the line 4 box is checked, skip this line. If the line 4 box is not checked, the IRS will automatically revoke all prior Tax Information Authorizations on file unless you check the line 6 box and attach a copy of the Tax Information Authorization(s) that you want to retain. ►

To revoke a prior tax information authorization(s) without submitting a new authorization, see the line 6 instructions.

7 Signature of taxpayer. If signed by a corporate officer, partner, guardian, executor, receiver, administrator, trustee, or party other than the taxpayer, I certify that I have the authority to execute this form with respect to the tax matters and tax periods shown on line 3 above.

► IF NOT COMPLETE, SIGNED, AND DATED, THIS TAX INFORMATION AUTHORIZATION WILL BE RETURNED.

► DO NOT SIGN THIS FORM IF IT IS BLANK OR INCOMPLETE.

Signature Date

 Print Name Title (if applicable)

Form 2678 Employer/Payer Appointment of Agent

(Rev. August 2014) Department of the Treasury — Internal Revenue Service

OMB No. 1545-0748

Use this form if you want to request approval to have an agent file returns and make deposits or payments of employment or other withholding taxes or if you want to revoke an existing appointment.

For IRS use:

- If you are an employer or payer who wants to request approval, complete Parts 1 and 2 and sign Part 2. Then give it to the agent. Have the agent complete Part 3 and sign it.

Note. This appointment is not effective until we approve your request. See the instructions for filing Form 2678 on page 3.

- If you are an employer, payer, or agent who wants to revoke an existing appointment, complete all three parts. In this case, only one signature is required.

Part 1: Why you are filing this form...

(Check one)

- You want to **appoint** an agent for tax reporting, depositing, and paying.
- You want to **revoke** an existing appointment.

Part 2: Employer or Payer Information: Complete this part if you want to appoint an agent or revoke an appointment.

1 Employer identification number (EIN)

--	--	--	--	--	--	--	--	--	--

2 Employer's or payer's name
(not your trade name)

3 Trade name (if any)

4 Address

Number	Street	Suite or room number

City	State	ZIP code

Foreign country name	Foreign province/county	Foreign postal code

5 Forms for which you want to appoint an agent or revoke the agent's appointment to file. (Check all that apply.)

	For ALL employees/ payees/payments	For SOME employees/ payees/payments
Form 940, 940-PR (Employer's Annual Federal Unemployment (FUTA) Tax Return)*	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Form 941, 941-PR, 941-SS (Employer's QUARTERLY Federal Tax Return)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Form 943, 943-PR (Employer's Annual Federal Tax Return for Agricultural Employees)	<input type="checkbox"/>	<input type="checkbox"/>
Form 944, 944(SP) (Employer's ANNUAL Federal Tax Return)	<input type="checkbox"/>	<input type="checkbox"/>
Form 945 (Annual Return of Withheld Federal Income Tax)	<input type="checkbox"/>	<input type="checkbox"/>
Form CT-1 (Employer's Annual Railroad Retirement Tax Return)	<input type="checkbox"/>	<input type="checkbox"/>
Form CT-2 (Employee Representative's Quarterly Railroad Tax Return)	<input type="checkbox"/>	<input type="checkbox"/>

*Generally you cannot appoint an agent to report, deposit, and pay tax reported on Form 940, Employer's Annual Federal Unemployment (FUTA) Tax Return, unless you are a home care service recipient.

- Check here if you are a home care service recipient, and you want to appoint the agent to report, deposit, and pay FUTA tax for you. See the instructions.

I am authorizing the IRS to disclose otherwise confidential tax information to the agent relating to the authority granted under this appointment, including disclosures required to process Form 2678. The agent may contract with a third party, such as a reporting agent or certified public accountant, to prepare or file the returns covered by this appointment, or to make any required deposits and payments. Such contract may authorize the IRS to disclose confidential tax information of the employer/payer and agent to such third party. If a third party fails to file the returns or make the deposits and payments, the agent and employer/payer remain liable.

X Sign your name here

Date

 / /

Print your name here

Print your title here

Best daytime phone

 270-886-9484

Now give this form to the agent to complete. ➔

CLIENT EMAIL AUTHORIZATION FORM

Client Name: _____

Purpose:

The Indiana Department of Workforce Development (DWD) requires a unique email address for each unemployment insurance account. In order to assist with the timely setup and management of your unemployment account, the Pennyrile Area Development District will create a generic email address on your behalf to satisfy this requirement.

Email Details:

- The email address will be created solely for the purpose of managing your unemployment insurance account with the State of Indiana.
- Pennyrile Area Development District will maintain access to this email account and use it to receive official communications related to your unemployment account.
- You may request access to this account at any time.

Client Authorization:

By signing below, I authorize the Pennyrile Area Development District to create and manage a generic email account in my name for the exclusive purpose of setting up and managing my Indiana unemployment account. I understand that:

- This email account is necessary to create and maintain access to the Indiana unemployment portal.
- Pennyrile Area Development District will use this email only in connection with my unemployment account.
- I may request to assume control of the email account in the future, and Pennyrile Area Development District will provide me with the credentials upon request.

I release Pennyrile Area Development District and its staff from any liability related to the creation or management of this email account, provided it is used only for the purposes stated above.

Client Signature: _____

Date: _____

Printed Name: _____



SUTA ACCOUNT NUMBER APPLICATION & DISCLOSURE STATEMENT

State Form 2837 (R9 / 3-15)
INDIANA DEPARTMENT OF WORKFORCE DEVELOPMENT
10 N Senate Ave RM SE 202
Indianapolis, IN 46204-2277
Confidential record pursuant To IC 4-1-16, IC 22-4-19-6

* This agency is requesting disclosure of Social Security Numbers (SSNs) in accordance with IC 4-1-8-1; disclosure is mandatory and this record cannot be processed without it.

IMPORTANT: Employer registration should be submitted on-line at <https://uplink.in.gov/ESS/ESSLogon.htm> on or before the due date of the employer's first quarterly report. If the employer is unable to submit an on-line application and disclosure statement, a copy of this form, SF 2837, must be attached to the employer's first quarterly contribution report (UC1S). Failure to timely register an account or to complete the application and disclosure statement accurately may result in civil penalties as described in IC 22-4-11.5-9 being assessed to the Employer and / or to the non-employer Agent. Please go to www.in.gov/dwd/SUTA.htm for additional information or clarification.

SECTION ONE – IDENTIFICATION OF THE REGISTRANT

What is the FEIN number to be used by this business to issue the IRS W2 or 1099 to workers or contractors?

What is the FEIN or SSN* to be used by this business to report business income to the IRS? *Leave blank if not required to report.*

What is the complete, legal name of the business as registered with the Indiana Secretary of State?
Leave blank if not required to register. IDWD must be able to verify registration with the Indiana Secretary of State.

Date registered with the Indiana Secretary of State?

 / /

If not required to register with the Indiana Secretary of State, what is the legal name of the business used to secure the EIN from the IRS?

At what address will work be physically performed **in Indiana?** *If registering for Tele-work or similar activity, provide the worker's address. Do not use a PO Box. The state for this address defaults to Indiana. If no work is performed in Indiana, there is no Indiana SUTA liability.*

Street

City

ZIP - Complete SF48812, Indiana Business Location Report, for additional locations.

What is the address at which legal notices are to be served (mailing address for the business)?

Do not use a third party agent address.

Street

City State

ZIP - US Canada Mexico Other

What is the telephone number for the business? **Do not use a third party agent phone number.**

Telephone - - Ext or Name

Fax - -

Please provide an email address where IDWD may contact a responsible party for the business. *Leave blank if not applicable.*

SECTION TWO – QUALIFICATION OF THE ENTITY

You can only qualify – answer yes – to one qualification type (questions 1 – 6).

1. Are you registering as a FUTA exempt organization under 26 USC 3306(c)(7) (government or municipality)?

Yes No If No, go to questions 2.

If Yes, select the type of entity: Indiana State Agency Federal Government Local Government Foreign/ International Other State Agency IN Quasi-State Agency

(a) On what date was the first payroll check issued to an individual not excluded under IC 22-4-8-2(i)(2):

If you answered Yes to Question 1, have selected the type of entity, and answered 1(a), go to section 3 to complete the registration. If you are electing to make payments in lieu of contributions, you must submit this form and SF 24321 within thirty-one (31) days of the date indicated on 1(a).

2. Are you registering as a FUTA exempt organization under 26 USC 3306(c)(8) also known as 501(c)(3)?

Yes No If No, go to question 3.

If Yes, are you an: Indiana Not for Profit Other State Not for Profit

(a) Are you a church or other non-qualifying exempt organization requesting to voluntarily extend the Act?

IMPORTANT: Voluntary election means that you are not required to pay into the unemployment system, but that you would like to pay contributions so that your workers are insured for unemployment. Voluntary election must be made by January 31st of the year for which is it effective and is binding for a minimum of two (2) calendar years. The election remains in effect unless terminated in writing after two (2) calendar years and by January 31st of the year of revocation. Checking Yes and signing this form is an election to extend the Act per IC 22-4-7 and IC 22-4-9. If you are making a voluntary election, please go to section 3 to complete the registration. An entity voluntarily electing to extend the act under IC 22-4-7-2(d) is not eligible to make payments in lieu of contributions per IC 22-4-10-1.

(b) Has your 501(c)(3) had four (4) or more workers in twenty (20) different calendar weeks in the same calendar year?

IMPORTANT: If you answered no to the above, and you are not voluntarily extending the Act, and you are not reporting a reorganization, spin-off, or restructuring; you are not currently liable under IC 22-4-7-2. Please submit this form only once you are liable. If you become liable at any time during a calendar year, you are liable for all payroll for the entire calendar year. A qualifying 501(c)(3) will always have a minimum of two (2) quarters to report at the time they become liable. If you are registering due to a reorganization, spin-off, or restructuring of the organization, please go to question 5.

(c) Please provide the date on which you made your first payment to any worker:

(d) Please provide the date of the 20th calendar week when you had four (4) or more workers in the same year:

If you answered Yes to Question 2(b), have selected the type of entity, and have answered questions 2(c) and 2(d) please go to section 3 to complete the registration. If you are electing to make payments in lieu of contribution, you must submit this form and SF 24321 within thirty-one (31) days of the date indicated on 2(d).

3. Are you registering to report domestic employment in a private home, local college club or local chapter of a college fraternity or sorority with wages of \$1000 or more in a single calendar quarter?

Yes No If No, go to question 4.

If Yes, select type of entity: Home LLC Corporation Association

(a) On what date was the first payment made to a domestic worker:

(b) On what date did total payments to domestic workers for a quarter meet or exceed \$1000:

If you answered Yes to Question 3, have selected the type of entity, and have answered questions 3(a) and 3(b) please go to section 3 to complete the registration.

4. Are you registering to report agricultural employment of \$20,000 or more in a Yes No **If No, go to question 5.**
 a single calendar quarter or of ten (10) workers in twenty (20) different weeks in the same calendar year? If you are reporting the reorganization, transfer or spin-off of an agricultural operation, please go to question 5.

If Yes, select the type of entity: Proprietorship Partnership Corporation
 LLC Other (specify) _____

(a) On what date was the first payment made to a worker: _____ / _____ / _____

(b) On what date did total payments to workers for a quarter meet or exceed \$20,000? Leave 4(b) blank if not applicable: _____ / _____ / _____

(c) On what date did the 10th worker perform service in the 20th week of the year? Leave 4(c) blank if not applicable: _____ / _____ / _____

If you answered Yes to Question 4, have selected the type of entity, and have answered questions 4(a) and 4(b) or 4(c) please go to section 3 to complete the registration.

5. Are you registering to report that you have acquired, through any means, all or part of the assets of an existing Indiana business entity? Yes No **If No, go to questions 6.**

IMPORTANT: Indiana requires that a business disclose the transfer of assets, including the workforce, between businesses. Answering no to this question indicates that you did not in any way assume operational control of all or part of an existing Indiana business including the workforce. Failure to disclose transfer of operational control of assets is considered a material misrepresentation under the Act. Please attach documentation which supports the type of transfer for evaluation under IC 22-4-10 and IC 22-4-11.5. For a bankruptcy, you must attach the specific Order approving the sale or transfer of the assets. If you disagree with the successorship determination of the Agency, you will have fifteen (15) days to protest the initial determination in writing per IC 22-4-32.

Select the type that best describes this transfer: Reorganization or FEIN Change Bankruptcy Sheriff's Sale / Foreclosure
 Purchase/Transfer Franchise PEO/ Leasing Agreement Other purchase or transfer

Select the Acquirer entity type: Proprietorship Partnership Corporation
 LLC Other (specify) _____

(a) To the best of your knowledge, what percent of the existing business transferred? _____ . _____ %

Please provide any known information regarding the identity of the Disposer: FEIN _____

SUTA # _____ Name _____

(b) What day did operational control transfer to the acquirer? _____ / _____ / _____

Operational control transfers on the day that the acquirer has a legal right to direct the business operations, even if they do not immediately exercise the right.

If you answered Yes to Question 5, have selected the type of transfer, the type of entity, have answered questions 5(a) and 5(b), and have identified the disposer to the best of your ability, please go to section 3 to complete the registration.

6. Are you registering as a new business with liability for \$1 or more in Indiana payroll? Yes No

If Yes, select the type of entity: Proprietorship Partnership Corporation
 LLC Other (specify) _____

(a) If yes, please provide the date of your first payroll payment: _____ / _____ / _____

IMPORTANT: If you answered no to all questions, you have self evaluated as not being liable for Unemployment Insurance in Indiana at this time. Please submit this registration document only once your business has liability in Indiana for SUTA reporting and contribution

GRIEVANCE PROCEDURES
Pennyrile Area Agency on Aging and Independent Living

GRIEVANCE/COMPLAINT PROCEDURES

Policy:

Any individual with a complaint or grievance will have the right to make that grievance known at any time and be afforded assistance in submitting this formal complaint if requested. All formal complaints will be reviewed by the correct party and a follow up will be provided.

Procedures:

This form will be used to make a formal written complaint. An HCB participant, guardian, representative, staff, or agency may use this form and follow the procedures listed below for its submission. Please ensure that the person who the complaint or grievance is on is listed clearly on the form.

1. **(Complaint on Social Services Case Manager):** Should a complaint be made on a Social Services Case Manager please submit the complaint to the following individual:

Harley McCarty (Veteran Directed Care Coordinator)
Pennyrile Area Development District
300 Hammond Drive
Hopkinsville, KY 42240

2. **(Complaint on VDC Coordinator):** Should a complaint be made on the Participant Directed Services Coordinator please submit the complaint to the following individual:

Payton Kidd (Director of Long Term Services and Supports, LTSS)
Pennyrile Area Development District
300 Hammond Drive
Hopkinsville, KY 42240

3. **(Complaint on Financial Management Staff):** Should a complaint be made on the Financial Management Staff (FMS) please submit the complaint to the following individual:

Hayla Swaw (Deputy Chief Financial Officer)
Pennyrile Area Development District
300 Hammond Drive
Hopkinsville, KY 42240

4. **(Complaint on Aging Director or Chief Financial Officer):** Should a complaint be made on the Aging Director or Chief Financial Officer please submit the complain to the following individual:

Jason Vincent (PADD Executive Director)
Pennyrile Area Development District
300 Hammond Drive
Hopkinsville, KY 42240

Person the Complaint or Grievance is on:

Name

Date

Complaint Details

Individual Issuing Complaint/ Grievance

Name

Date

**PENNYRILE AREA DEVELOPMENT DISTRICT
NOTICE OF PRIVACY PRACTICES**

THIS DOCUMENT DESCRIBES HOW HEALTH OR MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

PLEASE READ IT CAREFULLY.

WHAT IS THIS NOTICE?

This Notice of Privacy Practices is required by the Health Insurance Portability and Accountability Act (HIPAA) of 1996.

This notice tells you:

How PADD and its contracted business partners may use and give out your protected health information (PHI) to carry out services, payment or health care operations and for other purposes permitted or required by law.

What YOUR rights are regarding the access and control of your health information. How PADD protects your health information.

If you have any questions about your privacy rights, contact:

PADD
ATTN: AAAIL
300 Hammond Drive
Hopkinsville, KY 42240
Phone: 1-866-844-4396

PADD'S PRIVACY RESPONSIBILITIES

PADD is required to:

Follow the terms of this Notice.

Support your Privacy Rights under the law.

Give you a paper copy of this Privacy Notice and post it on our website.

Mail out a new Notice if our privacy practices change.

Treat your data as confidential by not using or giving out your information without your written permission, except to support normal business or under the allowable circumstances given in this Notice.

Tell you what types of information we collect on you.

Release your health information without your permission in the event of an emergency.

The release of your data must be in your best interest.

Follow State laws regarding the release of your data in the instances where State law provides stronger protection of your data than the HIPAA law.

You have the right to:

Request a restriction on certain uses and sharing of your information (though we are not required to agree to any such request). This means you may ask us not to use or share any part of your PHI for purposes of treatment, payment or healthcare operation. You may also ask that this information not be disclosed to family members or friends who may be involved in your care.

Request that we send you confidential communications by alternative means or at alternative locations.

Obtain a paper copy of this notice of privacy practices upon request.

Inspect and obtain a copy of your health record.

Request that your health record containing PHI be changed.

Obtain a listing of certain health information we were authorized to share for purposes other than treatment, payment or health care operations after April 14, 2003.

Take back your authorization to use or share health information except to the extent that action has already been taken.

HOW PADD MAY USE OR GIVE OUT YOUR INFORMATION

PADD can use and give out your information without an Authorization (special permission from you) for our normal business and where required by law. This document tells you of some of the ways this can occur. All the ways PADD may use and give out your information without your express permission will fall within one of the groups listed below.

Data for Treatment, Payment and Billing Purposes

PADD will use your PHI for treatment, payment and billing purposes.

Information obtained by a nurse, case management personnel, PADD AAAIL staff, and/or service providers will be recorded in your record and used to determine the services that should work best for you.

Your case manager will document in your plan of care the expectations of the service providers. Members of the provider agencies may then record the actions they took and their observations.

A bill or payment may be sent to you or a third-party. The information on or accompanying the bill or payment may include information that identifies you, as well as the services provided, and supplies used.

Data for Regular Business Operations

We may use/disclose your PHI in the course of operating PADD and fulfilling its responsibilities. We may use your information to determine your eligibility for publicly funded services.

PADD staff may look at your record when reviewing the quality of services, you are provided. PADD staff may use information in your health record to assess the care and outcomes in your case and others like it. This information will then be used to continually improve the quality and effectiveness of the healthcare and services.

Inspector General, and Cabinet for Health Services Office of Aging Services for activities such as audits, investigations, inspections and compliance with civil rights laws. We may disclose your PHI to doctors and nurses to help improve your care. Kentucky Department of Medicaid Services staff, committees and outside agencies that monitor Medicaid quality of care may also see your PHI.

Individuals Involved with Payment of Your Care: We may disclose your PHI to a friend or family member who is helping with your care or with payment for your care if necessary.

Law Enforcement: We may disclose PHI for law enforcement only where allowed by federal or state law or required under a court order.

Lawsuits and Disputes: We will disclose your PHI in response to a court order, valid subpoena, discovery request, or other lawful process.

Public Health: We may disclose your PHI to public health agencies charged with preventing or controlling disease, injury or disability; reporting child abuse or neglect; and reporting domestic violence. We may share your PHI, if authorized by law, to a person who may have been exposed to a communicable disease or may be at risk of getting or spreading the disease or condition. Information will be released to avert a serious threat to health or safety. Any disclosure, however, would only be to someone authorized to receive that information pursuant to law.

Public Safety: We may disclose PHI to prevent a serious threat to the health or safety of a person or to the general public.

Research: We may disclose PHI to researchers when their research has been approved by an institutional review board that has reviewed the research proposal and established protocols to ensure the privacy of your PHI.

Worker's Compensation: We may disclose PHI as necessary to comply with worker's compensation or similar laws.

WHEN PADD MAY NOT USE OR DISCLOSE YOUR HEALTH INFORMATION WITHOUT AUTHORIZATION

Other than for the allowed reasons listed above, PADD will not use or disclose your PHI without written permission (Authorization) from you. If you do authorize us to use or disclose your PHI in other ways, you may revoke your permission in writing at any time. Once you revoke your permission, PADD will no longer be able to use or disclose your PHI for the reasons stated in your original authorization. Uses and disclosures of your PHI beyond treatment and operations will be made only with your written authorization, unless otherwise permitted or required by law described below.

Unless you object, we may disclose to a member of your family, a relative, a close friend or any other person you identify, your PHI that directly relates to that person's authorization.

Veteran Directed Care Program (VDC)

Pay Period _____ to _____

Employee Number: _____ KY

Employee Name: _____

Veteran Name: _____

Employee Address/Zip: _____

Date Service Provided	Service Provided														
	Time IN	Time OUT	Total Time	Time IN	Time OUT	Total Time	Time IN	Time OUT	Total Time	Time IN	Time OUT	Total Time	Time IN	Time OUT	Total Time
Saturday															
Sunday															
Monday															
Tuesday															
Wednesday															
Thursday															
Friday															
Weekly Total															
Saturday															
Sunday															
Monday															
Tuesday															
Wednesday															
Thursday															
Friday															
Weekly Total															
Total Hours															

GROSS TOTAL AMOUNT FOR PAY PERIOD			
Service & Billing Code	Hours	Rate	Total

Employee Signature Date

Veteran/ Authorized Representative Signature Date

Case Manager Signature _____ Date _____

Was Veteran Hospitalized this pay period? Yes No If yes dates: _____

Veteran Directed Care Program (VDC)

Instruction Reference

Pay Period 1. to 1.

Employee Number: 3. TV

Employee Name: 2.

Veteran Name: 5.

Employee Address/Zip: 4.

Date Service Provided	Service Provided			Service Provided			Service Provided			Service Provided			Service Provided		
	Time IN	Time OUT	Total Time	Time IN	Time OUT	Total Time	Time IN	Time OUT	Total Time	Time IN	Time OUT	Total Time	Time IN	Time OUT	Total Time
6.							#N/A								
Saturday	7.	7.	8.												
Sunday															
Monday															
Tuesday															
Wednesday															
Thursday															
Friday															
Weekly Total															
Saturday															
Sunday															
Monday															
Tuesday															
Wednesday															
Thursday															
Friday															
Weekly Total															
Total Hours			9.												

GROSS TOTAL AMOUNT FOR PAY PERIOD			
Service & Billing Code	Hours	Rate	Total

10.

Employee Signature _____ Date _____

11.

Veteran/ Authorized Representative Signature _____ Date _____

Case Manager Signature _____ Date _____

Was Veteran Hospitalized this pay period? Yes No If yes dates: _____

Veteran Directed Care Program (VDC)

DIRECTIONS: You may submit timesheets to your assigned case manager by fax, mail, or encrypted email.

Important Notes:

1. Time sheets may be scanned & emailed, faxed, or original mailed
2. Proper way to correct an error is 1 line through error, initial, date in which corrections were made, and correction

Failure to fix an error correctly will result in the timesheet being sent back & may delay payment.

Case Manager Signature _____ **Date** _____

Was Veteran Hospitalized this pay period? Yes No If yes dates: _____

Timesheet Instructions and Required Fields

All of these fields must be completed for the timesheet to be paid. This list corresponds to the template included.

1. **Pay Period.** You are given a pay period and check schedule Please enter the beginning date and end date to clearly mark which pay period this timesheet represents.
2. **Employee Name.** Ensure the employee name is correct.
3. **Employee Number.** This is the number assigned to the provider. Please do not change.
4. **Employee Address.** Ensure the employee address is correct. If it is not, please provide an updated address form.
5. **Veteran Name.** Ensure the name of the person receiving services (Veteran) is correct.
6. **Service Type.** Ensure the services provided are approved on the Veteran Spending Plan. Any column with hours should be labeled appropriately. Examples include Personal Care, Respite, Homemaking, etc.
7. **Time In/Time Out.** Enter the time you started working and the time you finished working under each service provided. Please reference AM/PM on your time in/out.
8. **Total Time.** Please input the total hours worked on the appropriate day under each service provided. Make sure to round minutes to quarter hours:
15 minutes = .25
30 minutes = .50
45 minutes = .75
60 minutes (1 hrs) = 1.00
For example, 1 hour & 30 minutes = 1.5
9. **Total Hours.** Add the total number of hours worked per service category to calculate your total hours.
10. **Employee Signature & Date.** The provider (employee) would sign and date the time sheet.
11. **Veteran/Authorized Representative Signature & Date.** The person receiving services (Veteran or Authorized Representative) will sign and date.

Suggestions

- Fill timesheets out clearly with black or blue ink.
- Fill in all required fields. You will not be paid unless all of the fields are filled in.
- **If Veteran is admitted to a medical facility or institution, hours cannot be submitted for the days that the Veteran is hospitalized.**
- If you make an error, please mark a single line through the error, initial it and make the correction nearby.
- Timesheets are to be submitted to participant (Veteran) for signature. Veteran will then forward to assigned case manager.

Obtaining Timesheets

- You can make copies of timesheets we give you, or
- You can contact your assigned case manager or VDC FMS Staff, at (270)886-9484 or 1-800-928-7233.

Veterans Directed Care Program (VDC)
FY 2026 TIME SHEET DUE DATES: BI-WEEKLY

Pay Period Beginning Date	Pay Period Ending Date	Timesheet Due to Representative	Timesheet Due to Case Manager	Paydate (Direct Deposit or Check Date)
7/12/2025	7/25/2025	7/26/2025	7/29/2025	8/8/2025
7/26/2025	8/8/2025	8/9/2025	8/12/2025	8/22/2025
8/9/2025	8/22/2025	8/23/2025	8/26/2025	9/5/2025
8/23/2025	9/5/2025	9/6/2025	9/9/2025	9/19/2025
9/6/2025	9/19/2025	9/20/2025	9/23/2025	10/3/2025
9/20/2025	10/3/2025	10/4/2025	10/7/2025	10/17/2025
10/4/2025	10/17/2025	10/18/2025	10/21/2025	10/31/2025
10/18/2025	10/31/2025	11/1/2025	11/4/2025	11/14/2025
11/1/2025	11/14/2025	11/15/2025	11/18/2025	11/28/2025
11/15/2025	11/28/2025	11/29/2025	12/2/2025	12/12/2025
11/29/2025	12/12/2025	12/13/2025	12/16/2025	12/26/2025
12/13/2025	12/26/2025	12/27/2025	12/30/2025	1/9/2026
12/27/2025	1/9/2026	1/10/2026	1/13/2026	1/23/2026
1/10/2026	1/23/2026	1/24/2026	1/27/2026	2/6/2026
1/24/2026	2/6/2026	2/7/2026	2/10/2026	2/20/2026
2/7/2026	2/20/2026	2/21/2026	2/24/2026	3/6/2026
2/21/2026	3/6/2026	3/7/2026	3/10/2026	3/20/2026
3/7/2026	3/20/2026	3/21/2026	3/24/2026	4/3/2026
3/21/2026	4/3/2026	4/4/2026	4/7/2026	4/17/2026
4/4/2026	4/17/2026	4/18/2026	4/21/2026	5/1/2026
4/18/2026	5/1/2026	5/2/2026	5/5/2026	5/15/2026
5/2/2026	5/15/2026	5/16/2026	5/19/2026	5/29/2026
5/16/2026	5/29/2026	5/30/2026	6/2/2026	6/12/2026
5/30/2026	6/12/2026	6/13/2026	6/16/2026	6/26/2026
6/13/2026	6/26/2026	6/27/2026	6/30/2026	7/10/2026
6/27/2026	7/10/2026	7/11/2026	7/14/2026	7/24/2026
7/11/2026	7/24/2026	7/25/2026	7/28/2026	8/7/2026

If Pay Date falls on holiday, you will be paid on the preceding business day. Indicated in Orange.

If Timesheet Due Date falls on a holiday, timesheets will be due the preceding business day. Indicated in Orange.



Veterans Directed Care (VDC) Program Service Plan

Please use the attached forms to select services, supports and goods that meet the following rules:

- Help you require in order for your functional, medical and/or social needs to be met.
- Help you to reach the goals you may have set for yourself
- Not be prohibited by federal and state laws and regulations
- Not be available through another VA source AND
- Do one or more of the following:
 - Make it easier for you to do things that are hard because of your disability or health issues
 - Increase your safety in your home environment; and/or
 - Lessen your need for other publicly funded services

Forms include: Examples Service Plan, categories & examples of approved services/supports/goods, and a glossary of terms for you to reference when you complete your Service Plan. Same information can be located in your VDC Program Manual for Veterans

Important: In developing your budget, keep in mind that your annual available funding must cover your needs for a whole year. This includes planning and budgeting for a special, higher-cost item, along with the services and goods you require on a regular basis.

Example Service Plan

Important: You may create your Service Plan however is easily understandable to you, but please use the template on the following page when completing. *You're able to break down utilization of funds weekly, monthly, or yearly on this Service Plan, however finalized Spending Plan (which will be sent to VAMC for approval) must be broken down into "MONTHLY" cost. If possible, completing this plan in monthly cost is ideal but is NOT required. Please complete however you find it easier. Case Manger & PADD FMS staff will be able to assist if needed.*

Services/ Supports/ Goods Required	Tasks/Duties Requiring Assistance	Frequency (Hours Weekly) & Instructions	Projected Hourly Wage or Cost	Projected Cost Weekly, Monthly or Yearly or Item Cost (Please label if costs is weekly, monthly yearly or a one-time purchase & calculate total)
(Example): Personal Care	1.Meal Prep 2.Bathing 3.Dressing/Undressing	Meal Prep- 3x daily X 1hr = 21hrs weekly. (Instructions- prepare meals at 9AM, 1PM, 5PM Bathing- 1x EOD X 1hr = 4hrs weekly (Instructions- assist w/ bathing every other day at 6PM) Dressing/Undressing- 3x daily (unless more required) X 15 mins + 45 mins extra time if needed = 6hrs weekly. (Instructions- dress in morning, undress for bath, and dress for night	\$10.00hr	31hrs weekly total for Personal Care 31hrs x 10.00 (hourly wage) = \$310.00 weekly x 52 weeks in a year = \$16, 120 yearly
(Example): Specified Savings -(Ramp)	1.Need outside ramp for wheelchair	1 time purchase	Save \$50.00 month for item. Ramp: \$300.00	Ramp Cost: \$300.00 (total) (Available funds after 6 months of saving)
(Example): Health Maintenance	1.Gym Membership fee	1 fee for a 6 month membership (Instructions-Paid 2x for full-year membership	\$100.00 per 6mon months	\$200.00 yearly
(Example): Homemaking	1.Laundry 2. Washing/ Unload Dishes	Laundry- 2x weekly X 4hrs (Instructions- Mon & Fri, wash, dry, fold, and put up clothes) = 8hrs weekly Dishes- 4x weekly x 2hrs (Instructions- wash, dry, put up dishes M/W/F/Sun = 8hrs weekly	\$10.00hr	8hrs weekly for laundry 8hrs x \$10.00 (hourly wage) = \$80.00 weekly x 52 weeks in a year = \$4,160 yearly Dishes- 8hrs weekly for dishes 8hrs x \$10.00 (hourly wage) = \$80.00 weekly x 52 weeks in a year = \$4,160 yearly

Projected Total (Weekly, Monthly, Yearly) = \$ 24,940 (yearly)

VDC Program Service Plan Template for Veteran

*You're able to break down utilization of funds weekly, monthly, or yearly on this Service Plan, however finalized Spending Plan (which will be sent to VAMC for approval) must be broken down into "MONTHLY" cost. If possible, completing this plan in monthly cost is ideal but is NOT required. Please complete however you find it easier. Case Manger & PADD FMS staff will be able to assist if needed. **If you need additional spaces, page #4 will be a continuation of page #3.***

Services/ Supports/ Goods Required	Tasks/Duties Requiring Assistance	Frequency (Hours Weekly) & Instructions	Projected Hourly Wage or Cost	Projected Cost Weekly, Monthly or Yearly or Item Cost (Please label if costs is weekly, monthly, yearly or a one-time purchase & calculate total based on that information)

Projected Total (Weekly, Monthly, Yearly – Please Label) = \$

Veteran Signature/Authorized Representative (if applicable):

Date:

(Page #4 If Applicable)

*You're able to break down utilization of funds weekly, monthly, or yearly on this Service Plan, however finalized Spending Plan (which will be sent to VAMC for approval) must be broken down into "MONTHLY" cost. If possible, completing this plan in monthly cost is ideal but is NOT required. Please complete however you find it easier. Case Manger & PADD FMS staff will be able to assist if needed. **If you need additional spaces, page #4 will be a continuation of page #3***

Services/ Supports/ Goods Required	Tasks/Duties Requiring Assistance	Frequency (Hours Weekly) & Instructions	Projected Hourly Wage or Cost	Projected Cost Weekly, Monthly or Yearly or Item Cost (Please label if costs is weekly, monthly, yearly or a one-time purchase & calculate total based on that information)
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Projected Total (Weekly, Monthly, Yearly – Please Label) = \$

Veteran Signature / Authorized Representative (if applicable):

Date:

Below are categories of services, supports, and goods along with some, but not all examples of each category

Category	Example
Adult Day Care	<ul style="list-style-type: none"> • Adult Day Care Center Program. • Adult Day Care in another home other than the veteran's.
Caregiver Education & Training	<ul style="list-style-type: none"> • Caregiver support programs • A Matter of Balance • Chronic Disease Self- Management Class • Other Evidenced Based Programs
Caregiver Support Coordination	<ul style="list-style-type: none"> • Comprehensive caregiver assessments • Home and phone visit support • Referral to caregivers support services
Chore Maintenance	<ul style="list-style-type: none"> • Initial heavy-duty cleaning of home. • Removal of trash/debris from the home. • Yard cleanup
Electronic Monitoring	<ul style="list-style-type: none"> • Purchase of room monitors • Bed alarm • Programmable or voice-activated phones • Personal alarms • Life lines (available through VAMC) • Cell phones
Environmental Services	<ul style="list-style-type: none"> • Installation of grab bars, railings, specialized lighting, etc... • Minor home repair • Painting (interior or exterior) • Plumbing • Ramps (if denied by VA)
Escort Services	<ul style="list-style-type: none"> • Accompanying and personally assisting the veteran to obtain a needed service. • Filling out applications and explaining directions to the veteran.
Health Maintenance	<ul style="list-style-type: none"> • Cooking classes for caregiver (AKA PA) • Gym or Health Club membership • Health Counseling • Health Education • Massage therapy beyond services traditionally covered by insurance • Service/ Support Animal Health • Public health maintenance programs (structured weight reduction programs)
Homemaking Services	<ul style="list-style-type: none"> • Light Housekeeping • Laundry • Sweeping & mopping floors

	<ul style="list-style-type: none"> • Dusting • Changing linens • Cleaning the bathroom (toilet, tubs/showers, sinks & floors) • Cleaning the kitchen (loading/unloading dishwasher, hand washing dishes, washing off countertops, sinks, floors, and stovetops as needed).
Personal Care Services	<ul style="list-style-type: none"> • Assist in/out of the shower or bath tub/any assistance during the bathing process. • Assistance in getting on/off the toilet • Brushing teeth/dentures • Personal grooming tasks and dressing • Providing verbal prompts to taking medication or placing pills from the medication minder into the hands of the Veteran and verbally reminding or physically guiding the veteran to take them
Individually identified services or goods necessary for “Independent Living”	<ul style="list-style-type: none"> • Upkeep of service animals required for veteran to stay independent. • What would you feel is needed in your home to keep you independently living not covered by traditional VA programs and services or insurances
Information and Referral Services	<ul style="list-style-type: none"> • Referral to community agencies and programs to improve quality of life.
Respite Care	<ul style="list-style-type: none"> • In-home services can be provided by volunteer or paid help, occasionally or on a regular basis. Respite services may include meal preparation, housekeeping, assistance with personal care and/or social and recreational activities (verified by CM). • Out-of-home respite care programs may include contracted short stay at an area nursing home or other specialized facilities, for up to 30 days, that provide emergency and planned overnight services, allowing caretakers (or PA’s) 24-hour relief.
Nutritional Services	<ul style="list-style-type: none"> • Home Delivered Standard Meal- the regular menu from the standard menu that is served to the majority of participants. • Therapeutic meal or liquid supplement – a special meal or liquid supplement that has been prescribed by a physician and is specifically ordered for the participant by the dietician (i.e. diabetic diet, renal diet, pureed diet, tube feeding).
Safety Services	<ul style="list-style-type: none"> • Personal Emergency Response System includes the installation of the individual monitoring unit, training associated with the use of the system, periodic checking to insure that the unit is functioning properly, equipment maintenance calls, response to an emergency call by a medical professional, paramedic, or volunteer, and follow-up with the veteran. • Combination key box for the door, this keeps a key available for easy access to the home by emergency personnel. • Home Safety Evaluation by a professional person to assure safety of travel paths and needs.
Shopping or Running Errands	<ul style="list-style-type: none"> • Shopping with or without the veteran for the veteran.
Socialization Support Services	<ul style="list-style-type: none"> • Employee / worker (personal assistant) to accompany the Veteran to activities such as education or exercise classes. • Employee/ worker (personal assistant) taking the veteran to the movies, a Bible study, or other social engagements (verified by CM).
Transportation	<ul style="list-style-type: none"> • Public transportation or other transport required to go for socialization support or medical support activities with the designated caregiver (or PA) providing escort • A Month Public Transport Pass to get around town or the area to go to social activities. • An escort to a veteran who has special needs (physical or cognitive) when using regular vehicular transportation.

Participant-Delegated Goods and Services	<ul style="list-style-type: none"> • Funds from your budget may be spent on services/and or items that would make life easier for you, meaning that you would need less assistance from others due to this item or service increasing your independence. • For example, a fax machine which helps you facilitate a timely submission of timesheets for your employees. Or perhaps a microwave oven might make it easier for you to prepare your own meals as opposed to paying someone to prepare them for you.
Emergency Back-Up/Planned Savings	<ul style="list-style-type: none"> • Spending in a given month may exceed the average monthly case-mix rate. As long as it does not exceed the total authorized budget. • When funds spent in a given month are less than the monthly budget amount these funds are placed in the Emergency Back-Up/Planned Savings, these funds can be used anytime until the authorization renewal date. • When funds spent in a given month are more that the monthly budget amount this is reflected in the Emergency Back-Up/Planned Savings account. • The emergency savings can be used for planned G&S purchases, which should be approved and planned at the start of the authorization period (all purchases must be approved by the VAMC).

Glossary of Terms (For your reference)

Adult Day Care: Daytime care of any part of the day, less than 24-hour care. The program provides a structured, comprehensive program that is designed to meet the needs of adults when functional impairments through an individual plan of care by providing health, social, and related support services in a protective setting other than the veterans home.

Budget: The amount of available funding for each individual participant. The participants Care Coordinator receives the individual budget from the VAMC and informs the participant when he/she is deciding whether to select self-direction over traditional VA services and during the planning process. Any request for adjustments to the budget, based on a change in the Veterans participant's needs, are initiated by the participant through his/her Care Coordinator.

Caregiver Education and Training: Access to a resource library, informational resources, support groups, seminars and focus groups, individual or group counseling. And education services to employees/ workers (personal assistants) of veteran.

Caregiver Support Coordinator: Employees/ workers (personal assistants) of veteran often give more hours than they are paid for in additional service to the veteran. Caregiver support coordinator begins with compressive caregiver assessments through home or office visits and phone follow-up. A plan of care is created based on the assessment and staff assist in coordinating necessary care and services to include caregiver trainings and support groups to help support caregivers in their roles. This may also include individual or group counseling services to assist caregivers with problem solving and emotional support.

Chore Maintenance: Initial and/or periodic heavy cleaning chores. Some initial assessments may reveal that a home is unhealthy due to prior neglect of household chores by the veteran. Chore Maintenance allows a heavy-duty level of cleaning to get the home into a health environment for the veteran. This may include removal of trash and debris from the home, heavy cleaning (scrubbing floors, washing walls, washing outside windows) moving heavy furniture, yard clean-up, and walk maintenance and repair.

Case Manager: A trained individual who assists individual VDC participants with understand the VDC requirements, developing a service and spending plan/ budget, and identifying where or how the developed service and spending plan/budget can be implemented.

Consumer Direction: A belief that emphasized the ability of older person, persons with disabilities and, where appropriate, with the veterans approval, their families, to decide about their own needs and make choices about what services would best meet those needs. Consumer direction and self-direction are sometimes used interchangeably.

Electronic Monitoring: This may include the purchase of room monitors similar to baby monitors to place in the room of the veteran and a family member to enable movement monitoring, motion monitors, and other monitor services not otherwise covered by VA or other insurance programs.

Environmental Services: Gutter cleaning, home injury control (installation of grab bars, railings, specialized lighting, etc...), minor home repair (windows, screens, shower pans, etc. as indicated by veteran), painting (interior or exterior), plumbing, ramps, leaf removal & lawn care (mowing, flower planting, shrub trimming), and specialized lighting (motion sensors, outside lighting, etc...)

Escort Services: Accompanying and personally assisting the veteran to obtain a needed service. This may be provided by a paid caregiver, a paid escort, or service provider. It may include assisting the veteran in understanding and filling out applications for services (i.e. social security benefits, veteran's benefits, food stamps, etc...)

PADD Financial Management Staff: PADD FMS staff are housed within the Pennyrile Area Development District, and will act on behalf of each KY VDC participant to handle employer-related functions, pay participants' workers, taxes, and help the participants keep track of his/her funds.

Health Maintenance: The provision of services prescription and medications, and /or other assistive devices which will prevent, alleviate, and/or cure the onset of acute or chronic illness, increase awareness of special health needs, and/or improve the emotional well-being of the veteran. This may include the cost of a caregiver to escort the veteran to facilitate participation as needed. Some health maintenance services include the following:

- Continued health maintenance and monitoring not available through insurance or veteran's benefits.
- Cooking classes for employee / worker (personal assistant).
- Gym or Health Club membership
- Health Counseling
- Health Education
- Massage therapy beyond services traditionally covered by insurance.
- Pet Therapy
- Public health maintenance programs (like water exercise classes or cardio-aerobic exercise classes).
- Structured weight reduction programs.

Homemaking Service: These include but are not limited to laundry, sweeping and mopping floors, dusting, changing linens, cleaning the bathroom (toilet tubs/showers, sinks & floors), cleaning the kitchen (loading/unloading dishwasher, hand washing dishes, washing off countertops, sinks, floors, and stovetops as needed). This may also include the preparation of meals, home management, and/or escort services.

Hub Agency: The Hub agency holds a contract with the Department of Veterans Affairs, and is ultimately responsible for reporting ensuring services are occurring within regulations either locally or by the spoke agencies. They perform primary communication with the VAMC.

Individually identified services or Goods Necessary for Independent Living: These services and goods are not covered by traditional VA or other resources but are deemed to be necessary for the veteran to remain independent with the best quality of life as defined by the Veteran.

Information and Referral Service: Consists of activities such as assessing the needs of the Veteran, evaluation appropriate resources, assessing appropriate response modes, including organizations capable of meeting those needs, providing information about each organization to help the

veteran make an informed choice, helping the veteran for whom services are not available by location alternative resources when necessary, actively participating in linking the veteran to needed services and following up on referrals to ensure the service was received or provided.

Nutritional Services: Hot, cold, frozen, dried, or supplemental food which provides a minimum of 1/3 of the daily recommended dietary allowance (RDA) as established by the Food and Nutrition Board of the National Academy of Sciences- National Resource Council.

- Home Delivered Standard Meal- the regular menu from the standard menu that is served to the majority of participants'.
- Therapeutic meal or liquid supplement- a special meal or liquid supplement that has been prescribed by a physician and is specifically for the participant by the dieting (i.e. diabetic diet, renal diet, pureed diet, tube feeding).

Participants in VDC: All veterans enrolled in the VA Health System are eligible to participate in the VDC program who meet requirements for the program and state an interest in Consumer Directed services. Where participants have cognitive impairments, the participant may designate a person (family member or trusted friend) as long as it abides by VDC policy & applicable VAMC policy, to be their "Designated Representative" to make decisions or take action for them.

Personal Care Services: These are service tasks provided directly for the veteran's person and include but not limited to assistance in/out of the shower or bath tub, any assistance during the bathing process, assistance in getting on/off the toilet, brushing teeth/dentures, personal grooming tasks and dressing as well as providing verbal prompts to taking medication or placing pills from the medication minder into the hands of the veteran and verbally reminding or physically guiding the veteran to take them.

Respite Care: Respite care provides short-term breaks that relieve stress, restore energy, and promote balance in caregivers of the Veteran

- In-home services can be provided by volunteer or paid help, occasionally or on a regular basis. Services may last from a few hours to overnight, and may be arranged directly with an individual, family member, or through an agency. Respite services may include meal preparation, housekeeping, assistance with personal care and/or social and recreation activities.
- Out-of-home respite care programs include an array of services provided in a congregate or residential setting (nursing home, assisted living center, adult day care center) to the veteran in need of supervision. Services may include contracted short stay at an area nursing home or other specialized facilities that provide emergency and planned overnight services, allowing caretakers 24-hour relief. In addition to supervised services, the facility will be expected to provide meals, social and recreational activities, personal care, monitoring of health status, medical procedures and/or transportation (limited to 30 days per episode).

Safety Services: These may include a Personal Emergency Response System) or a combination key box for the door (keeps a key available for easy access to the home by emergency personnel). Safety Services may include a home safety evaluation by a professional person to assure safety of travel paths and needed durable medical equipment that may create a safer environment for the veteran.

- Personal Emergency Response System includes the installation of the individual monitoring unit, training associated with the use of the system, periodic checking to insure that the unit is functioning properly, equipment maintenance calls, response to an emergency call by a medical professional, paramedic, or volunteer, and follow-up with the veteran.
- Combination key box for the door, this keeps a key available for easy access to the home by emergency personnel.
- Home safety Evaluation by a professional person to assure safety of travel paths and needed durable medical equipment that may create a safer environment for the veteran.

Spoke Agency: The spoke agency holds a contract with the Hub Agency. The Hub agency holds a contract with the Department of Veterans Affairs. The spoke agency hires individual Case Managers and trains these Case Managers to work at the local level and provide supports to individual VDC participants

Self- Determination: A broad concept that means veteran participants have overall control of their lives and ability to take part in society. The Veteran has the ability to succeed or fail on his/her own decisions. Self-determination rests on five basic principles: 1) freedom to lead a meaningful life in the community; 2) authority over dollars needed for support; 3) support to organize resources in ways that are life-enhancing and meaningful; 4) responsibility for the wise use of public dollars; and 5) confirmation of the important leadership that self-advocates must hold in a newly designed system

Self-Direction: A process by whereby older persons, individuals with disabilities and, where appropriate, families have high levels of direct involvement, control and choice in identifying, accessing and managing the services they obtain to meet their personal assistance and other health-related needs. Self-direction and consumer direction are sometimes used interchangeably.

Services & Spending Plans: A participant's plan that contains the services that he participant chooses; the service(s)'s projected cost, frequent and duration; and the type of provider who furnishes each service. The plans also includes other services and informal supports that complement services in meeting the participant's needs.

Shopping or Running Errands: Shopping with or without the veteran. If the caregiver (or PA) uses the veteran's private vehicle, no mileage is paid. If the caregiver (or PA) uses their own private vehicle for travel, mileage and travel may be reimburses as greed up with the veteran.

Socialization Support Services: Caregiver (or PA) to accompany the veteran to activities such as education or exercise classes, support groups, movies, or other social engagements as indicated by the veteran. Counseling and support advisory counseling is provided that is beyond services traditionally reimbursed by VA or other insurance.

Transportation: The local Medicaid transporter, or other transporter, required to accompany the veteran to travel for socialization support or medical support activities with the designated caregiver may be reimbursed as agreed upon with the veteran. Provision of transportation assistance may include an escort to a veteran who has special needs (physical or cognitive) when using regular vehicular transportation.

Veteran Affair Medical Center (VAMC): The VDC Program initiated by the VAMC. The VAMC is responsible for making referrals and ensuring eligibility and monitoring services received by the eligible veteran. Primary communication is with the Hub Agency, whom the VAMC holds a contract with for the VDC Program.

Veteran Directed Care (VDC) Program: The VDC Program is a partnership program with Pennyriple Area Development District (PADD), Pennyriple Area Agency on Aging and Independent Living (PAAAIL), and the United States Department of Veterans Affairs through which eligible participants will have the option to control and direct services, supports and Medicaid funds, using the essential elements of person-centered planning, individual budgeting, participant protections, and quality assurance and quality improvement.

Authorized Representative Form

What is it for?

This form provides the Pennyrile ADD with required information about the participant who is receiving services and declines or authorizes a representative to serve as the employer on behalf of the program participant and defines the roles and responsibilities of the representative under the program. This form is required. The representative may not be an employee. Based on the flow of the fillable forms, if a representative is not appointed the veteran name will populate; please decline designation and the veteran information will be disregarded.

When a representative is designated, the representative must complete and sign all forms as the employer.

Veterans Directed Care Program (VDC) Authorized Representative Form/Employer Agreement Form

The **Employer of Records** must:

- Work with the Case Manager to develop the Service & Spending Plan (budget) at startup and throughout the Veterans Directed Care Program (VDC)
- Use the VDC Budget for goods and services within the guidelines of the program
- Maintain records, complete all required paperwork, and adhere to all tax and labor laws

Authorized Representative Description – An Authorized Representative may be a family member or any other individual, **but not an employee, who willingly accepts responsibility for performing cash management tasks that the veteran is unable to perform for him or herself.** An Authorized Representative must demonstrate a commitment to the participant and must be willing to follow his or her wishes and respect the veteran's preferences while using sound judgment to act on his or her behalf. An Authorized Representative receives no monetary compensation for this service and may not serve as an employee of the veteran. All Authorized Representatives are required to report a background check and receive approval from the Spoke agency. Upon approval, the Authorized Representative will become the **"Employer of Records."**

Name of Veteran _____

Address _____

City _____, State _____ Zip _____ Phone # _____

Decline of an Authorized Representative (check if applicable)

<input type="checkbox"/>	I do not wish to designate an authorized representative. I, the veteran, will be the employer of records.
Veteran's Signature _____	Date _____

Designation for Authorized Representative (complete if applicable)

I hereby appoint _____ to serve as my Authorized Representative in the VDC Program. This person is authorized to complete and sign all forms and to serve on my behalf as the employer of records for any personal employees under this program. This person will authorize payments from my monthly-approved spending plan, approve employee timesheets, communicate as needed with my Case Manager regarding the care I receive while participating in this program, and meet all documentation requirements as may be required. If I decide I no longer want to participate in the program, this designation expires on the date of my disenrollment from the VDC.	
Veteran's Signature _____	Date _____

I hereby agree to serve as the Authorized Representative for the above name veteran and understand my responsibilities and duties under the VDC Program. I understand that I cannot pay myself for this role and that I cannot become a paid personal attendant of the above named veteran.
Authorized Representative's Signature _____
Date _____
Printed Name _____
Address _____
City _____, State _____ Zip _____ Phone #: _____
Relationship to veteran: _____

Case Manager Signature _____ Date _____

Enrollment & Agreement Form

What is it for?

The enrollment and agreement form is needed as it outlines the responsibilities of each party under the self-directed program. The employer must read this document and agree to the terms and conditions described.

Veterans Directed Care (VDC) Program

Enrollment & Agreement Form

I, _____ (print name) choose to receive more information about the Veterans Directed Care (VDC) Program.

I understand that if I enroll I will develop a Service & Spending Plan with the assistance of my Case Manager that will best meet my needs and is cost effective. I understand that if I overspend my Spending Plan, I am responsible for any expenses that exceed the spending plan.

I understand that the money from the Spending Plan may be used to hire an employee(s) and pay their wages and benefits and buy approved goods or services that will help me live more independently in my home.

I understand that I can choose who provides my care and that I can hire my own employee(s) as long as the Spoke and Area Development District approve. If I choose to hire my own employee(s), I understand that I will be their "Employer of Record" and am legally required to pay employer-related taxes for the employees I hire.

I understand that the Spoke Agency Case Manager and Pennyriple Area Development District (PeADD) FMS staff will assist me with the tasks related to being an employer. I will fully cooperate with Case Manager & PeADD FMS staff to provide them with the information needed to assist me with this task.

I understand that I can ask my Case Manager any questions I have about my rights as a Veteran in VDC Program. If I decide that the VDC Program is not right for me, I understand that I may choose not to direct my own services and instead receive services from the Veterans Health Administration, the Spoke Agency, if eligible, or other home and community services programs. I will not be penalized in any way if I decide that the VDC Program is not for me and I wish to receive services in a different way. I also understand that if it is determined by the Case Manager and local VA administrator that I am no longer able to direct my own care or have an authorized representative assist me that I will not be able to participate in the VDC Program.

Confidentiality: I understand that information about me is confidential. I understand that information I provide on the forms I complete will be shared with the Pennyriple Area Agency on Aging, other Spoke Agencies, and the Veterans Health Administration. I understand that the Pennyriple Area Agency on Aging/ Spoke Agency Case Managers and FMS staff will have access to this information. I also understand that all of these groups are required to hold my name in confidence to the full extent provided by the state and federal law.

I have read and understood all of the information in this form about the Veterans Directed Care (VDC) Program.

Enroll in VDC Program →	<input type="checkbox"/>	Decline Enrollment in VDC Program →	<input type="checkbox"/>
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Veteran or Authorized Representative Signature

Date Signed

Printed Name of Veteran or Authorized Representative

Telephone

Address, City, State, Zip

Case Manager Verification: I have explained all the required information contained in this form and I believe that the participant/authorized representative understands the provisions contained in this form and has made an informed decision to participate in the Veterans Directed Care Program.

Case Manager Signature

Date Signed

Veteran Set-Up Form

What is it for?

This form is required to be completed so that the Pennyrile ADD can obtain all necessary information to set the Veteran up for services.

Veterans Directed Care (VDC) Program Veteran Set-Up Form

DIRECTIONS: Complete & provide to assigned Case Manager (copy of form will be submitted to PADD FMS staff).

VETERAN INFORMATION			
Last Name:		First Name:	
SSN:		Gender:	
Date of Birth:		Status:	ACTIVE
Residence Address:			
City:		County:	
State:		Zip Code:	
Email:		Job Title:	
Home Phone:		Cell Phone:	

AUTHORIZED REPRESENTATIVE INFORMATION (AS APPLICABLE)

Rep. Last Name _____ First Name _____

Address _____

City _____ State _____ Zip Code _____

Telephone _____ Email _____

SSN _____ Relationship to Vet: _____

Rights and Responsibilities

What is this for?

This form identifies all of your rights and responsibilities under the VDC Program. By signing this form you are in agreement that you have the opportunity to ask questions and have a clear understanding of your rights and responsibilities.

Veterans Directed Care (VDC) Program Rights and Responsibilities

RIGHTS

- I have the right to live as I choose, in my own home, as independently as I desire.
- I have the right to be treated with dignity and respect.
- I have the right to privacy and confidentiality.
- I have the right to create a budget and options plan that meets my needs within the guidelines of the program at any time.
- I have the right to change my budget and options plan to meet my needs within the guidelines of the program at any time.
- I have the right to a monthly report on how my budget is spent.
- I have the right to bring whomever I wish to all meetings pertaining to the program.
- I have the right to an explanation of all services and procedures for billing.
- I have the right to refuse services and terminate my participation in the program at any time.
- I have the right to submit a complaint about any aspect of the program.

RESPONSIBILITIES

- I must demonstrate the required skills and abilities needed to self-direct employees or designate an Authorized Representative to do so.
- I must actively participate in developing my spending and options plan.
- I must be available for home visits as policy dictates (Home visits done 1x quarterly & monthly phone calls in between) and maintain adequate communication with my Case Manager (at least 1x monthly).
- I must review my monthly budget statement and monitor all expenditures to ensure that I do not exceed my monthly budget.
- I must complete all necessary forms and provide information to ensure compliance with tax and labor laws.
- I must manage my employees by:
 - Recruiting and hiring my employees, understanding that employment is contingent on the worker providing all information required to successfully enroll the worker in the VF/EA FMS entity's payroll system.
 - Setting job duties and training my employees.
 - Paying my employees a fair and legal wage.
 - Setting my employees' schedules in advance and reviewing time sheets to ensure they are correct.
 - Supervising my employees' daily activities and reviewing the adequacy and quality of their work.
 - Ensuring a safe work environment for my employees.
 - Notifying Case Manager immediately if I choose no longer to employ a worker.
- I must develop an emergency back-up plan if my worker is not available.
- I must notify my Case Manager immediately if I am admitted to the hospital or other medical facility.
- I must oversee the activities of any other service providers that provide services to me.

Important Note:

Failure to abide by these veteran responsibilities listed above but not limited to, will result in the Veteran being issued a Corrective Action Plan (CAP) first. If non-compliance continues after 30 days from the date the CAP was implemented or if this issue continues to arise, Case Manager will & has the right to seek involuntary termination from the VAMC for the veteran from the VDC Program.

By signing this form, I agree that I have read/understand my rights & responsibilities of the VDC Program and have been given the opportunity to ask questions about these rights and responsibilities:

Veteran or Authorized Representative

Date

Release of Information Form

What is this for?

This form allows the Pennyrile Area Development District to obtain your protected health information from the Veterans Medical Center.

Veterans Directed Care (VDC) Program Release of Information Form

I, _____ hereby give permission to the Spoke Agency and FMS Agency, which includes the Area Development Districts, to release or obtain (not limited to) the Veteran's Protected Health Information.

Name of Area Agency on Aging: _____

Agency Address:	
Agency City:	
Agency Zip:	
Agency Telephone:	

Veteran or Authorized Representative Signature: _____

Veteran or Authorized Representative Name (Printed): _____

Date: _____

Case Manager Signature: _____

Date: _____

The Veteran, Authorized Representative, or Case Manager may complete this form. The Case Manager will keep the originally signed form in the veterans file, give a copy to the veteran, and give a copy to the appropriate organization to obtain or release information.

Fraud and Abuse Form

What is it for?

This form is required to be signed and returned so that you have an understanding of what is considered fraud and abuse. This form must be signed by Veteran, Veteran's representative if applicable, and case manager.

Veterans Directed Care (VDC) Program Fraud & Abuse Statement

Fraud is defined as an intentional deception or misrepresentation made by a person with the knowledge that the deception could result in some unauthorized benefit to himself or herself or some other person. Fraud includes obtaining something of value through misrepresentation or concealment of facts. Fraud is committed when a person or business deceives or distorts facts or information to get something they would not be otherwise entitled to. Fraud can range from a solo act to a broad-based operation by an institution or a group. Anyone can commit fraud.

Examples of Fraud include, but are not limited to:

- Knowingly and/or purposefully filling out an employee's time sheet incorrectly for hours or services that were not provided during the times listed or on the day listed.
- Knowingly and/or purposefully allowing the Financial Management Service (FMS) to bill for services that were not provided.
- Knowingly and/or purposefully using the VDC budget for any other purpose than what has been approved in the participant's individual spending plan.
- Knowingly and/or purposefully allowing an employee to document services or hours that were not provided.
- Knowingly and/or purposefully submitting invoices to the FMS for goods and services that were not provided.
- Knowingly and/or purposefully having the FMS pay an individual for goods and/or services actually provided by someone else. (This is also tax fraud).
- Knowingly and/or purposefully making a "side deal" with an employee to split their pay check with the participant and his/her representative. (This is also tax fraud).
- Knowingly and/or purposefully having the FMS pay for an approved individual-directed good included in the participants budget, and then return the approved individual-directed good to get the cash or use it for something else that has not been approved.

Abuse is defined as practices that are inconsistent with sound fiscal, business, or medical practices, and result in an unnecessary cost to the program, or in reimbursement for services that are not medically necessary or fail to meet professionally recognized standards for health care. It also includes recipient practices that result in unnecessary costs to the program.

Examples of Abuse include:

- Making errors when filling out timesheets and not immediately reporting the error to the FMS to remedy the situation.
- Being late in handing in participant/representative-employer related paperwork to the FMS or the participants Case Manager.

Fraud and Abuse is a crime against all taxpayers and is both a state and federal offense. All reports or allegations of fraud and abuse within the VDC Program will be referred to the VAMC. Participants suspected of fraud or abuse also face termination from the VDC program.

I have read the Fraud and Abuse Statement, I understand it and agree to comply with it.

Veteran or Authorized Representative's Signature

Date

Case Manager's Signature

Date

Background Check/Nurse Abuse Registry Agreement

What is this for?

This form is required to be completed verifying that you are aware that background checks must be conducted on all employees.

**Veterans Directed Care (VDC) Program
Background Check/Nurse Abuse Registry Agreement
(1 per Veteran / Chart)**

All candidates for a veteran's Personal Assistant and/or in-home employee(s) are required to have a name-based background check prior to employment in the Veterans Directed Care (VDC) Program. The background check will be performed/requested by the Case Manager. The background check will be conducted using data from the Administrative Office of the Courts (Frankfort, KY). In addition, all candidates must also undergo a Kentucky Nurse Abuse Registry check.

By marking this box, I understand & accept the terms that a **name-based background check & Nurse Abuse Registry check** has to be conducted on all personal assistant(s) and/or in-home employee(s) of my choice, prior to employment in the VDC Program as required by the Spoke and FMS agencies.

I understand I may not hire the employee until I have received and reviewed the results with my case manager, who will maintain a copy of each and provide additional copies to PeADD FMS.

I understand that I have the right to hire an employee of my choice and will assume full responsibility of hiring this person if the Spoke agency, FMS agency and VAMC approves the employee. I understand that the Spoke, FMS and VAMC staff have the right to refuse employment of an individual should the background check results show any felony charge, charge related to abuse, or listed on any type of abuse registry's. If potential employee has a criminal history, I understand that I may be required by the Case Manager to sign a background waiver form stating that the background check results have been discussed, and I still wish to hire this individual regardless of the criminal history.

If you agree to the terms mentioned above, please mark the box above & complete areas below.

Veteran or Authorized Representative Signature: _____

Veteran or Authorized Representative Name (Printed): _____

Date: _____

Case Manager Signature: _____

Case Manager Date: _____

IRS Form SS-4

Application for Employer Identification Number

What it is for?

This form tells the IRS that you are going to be an Employer and is used to obtain an Employer Identification number (EIN) from the IRS. This EIN is used to open state employer accounts and assign all tax deposit and filing responsibility to PeADD. This form is kept on file at the PeADD office as documentation for obtaining the EIN on your behalf via the IRS website.

Will I receive anything from the IRS?

Yes. You will receive a letter from the IRS that documents your EIN. It will describe your financial responsibilities as the employer. The PeADD stands in for these responsibilities as designated in Form 2678, described below. Please retain this letter for your records if anyone should ask for your EIN, but know that the PeADD will be filing taxes and distributing payroll on your behalf.

Who are the people listed in the 'Third Party Designee' section?

Those are PeADD staff members who are experienced with obtaining EINs on behalf of participants/employers.

What lines do I complete?

PeADD has completed the SS-4 in a way that notifies the IRS that even though you will be the official employer of your service providers, you will be using PeADD to file and deposit your employer taxes. The form will be prepopulated with the participant information if there is no representative or if a representative is elected, his/her information will be prepopulated. If the designated employer has applied for an EIN in the past, please complete line 18.

IRS FORM 8821 Tax Information Authorization

What is it for?

This form allows PeADD to discuss your employer withholding account with the IRS. It also further designates authority to obtain an EIN on your behalf. It does not allow these representatives to sign any documents.

Will the PeADD be able to discuss my personal tax account with the IRS?

No. PeADD will only be able to discuss the employer tax forms listed in Section 3b. PeADD will never be able to obtain any personal income tax information with this form.

I make all decisions about my life. If I sign this, what decision can PeADD make for me?

This form only lets the PeADD talk and write to the IRS. PeADD cannot make decisions about your personal situation.

8821		Tax Information Authorization		OMB No. 1545-0047 Rev. 09/2008 Only	
Form 8821 (04-10)		Information about Form 8821 and its instructions is at www.irs.gov/form8821 .		Name _____	
Department of the Treasury Internal Revenue Service		Do not sign this form unless all applicable lines have been completed. Do not use Form 8821 to request copies of your tax returns or to authorize someone to represent you.		Address _____	
1 Taxpayer information. Taxpayer must sign and date this form on line 7.		Taxpayer identification number(s) _____		City _____	
Taxpayer name and address		SSAN/SSAN _____		State _____	
John Doe 123 Main St Small Town, KY 12345		Daytime telephone number _____		Zip _____	
2 Appointee. If you wish to name more than one appointee, attach a list to this form. Check here if a list of additional appointees is attached <input type="checkbox"/>		Flat number (if applicable) _____		Country _____	
Name and address		EIN-955-1218		Date _____	
Kathy Akins Percipio Area Development District Veterans Directed Care Program 300 Riverside Drive, Hopewellville, KY 42249		CAF No. 8011-88318		PTIN _____	
3 Tax information. Appointee is authorized to inspect and/or receive confidential tax information for the type of tax, forms, periods, and specific matters you list below. See the line 3 instructions.		Telephone No. 210-888-8888		Fax No. _____	
Type of Tax Information (Income, Employment, Payroll, Excise, Taxes, etc.)		210-888-3171		Check if new: Address <input type="checkbox"/> Telephone No. <input type="checkbox"/> Fax No. <input type="checkbox"/>	
Specific Tax Matters		310-855-1218			
Income and Employment Tax		PMS, 842L, 841, 841S, 841L, MW, XG, 2817, 50, 2007		Tax Liability	
4 Specific use not recorded on Centralized Authorization File (CAF). If the tax information authorization is for a specific use not recorded on CAF, check this box. See the instructions. If you check this box, skip lines 5 and 6. <input type="checkbox"/>					
5 Disclosure of tax information (you must check a box on line 5a or 5b unless the box on line 4 is checked): a If you want copies of tax information, notices, and other written communications sent to the appointee on an ongoing basis, check this box <input type="checkbox"/> b If you do not want any copies of notices or communications sent to your appointee, check this box <input type="checkbox"/>					
6 Retraction/revocation of prior tax information authorizations. If the line 4 box is checked, skip this line. If the line 4 box is not checked, the IRS will automatically revoke all prior Tax Information Authorizations on file unless you check the line 6 box and attach a copy of line 6 Tax Information Authorizations that you want to retain. <input type="checkbox"/>					
7 Signature of taxpayer. If signed by a corporate officer, partner, guardian, executor, trustee, administrator, trustee, or party other than the taxpayer, I certify that I have the authority to execute this form with respect to the tax matters and tax periods shown on line 3 above.					
To revoke a prior tax information authorization(s) without submitting a new authorization, see the line 6 instructions.					
If NOT COMPLETE, SIGNED, AND DATED, THIS TAX INFORMATION AUTHORIZATION WILL BE RETURNED.					
DO NOT SIGN THIS FORM IF IT IS BLANK OR INCOMPLETE.					
Signature _____		Date _____			
Print Name _____		Representative _____			

Client Email Authorization Form

What is it for?

The Indiana Department of Workforce Development (DWD) requires a unique email address for each unemployment insurance account. In order to assist with the timely setup and management of your unemployment account, the Pennyrile Area Development District will create a generic email address on your behalf to satisfy this requirement. This form authorizes us to do this on your behalf.

CLIENT EMAIL AUTHORIZATION FORM

Client Name: _____

Purpose:

The Indiana Department of Workforce Development (DWD) requires a unique email address for each unemployment insurance account. In order to assist with the timely setup and management of your unemployment account, the Pennyrile Area Development District will create a generic email address on your behalf to satisfy this requirement.

Email Details:

- The email address will be created solely for the purpose of managing your unemployment insurance account with the State of Indiana.
- Pennyrile Area Development District will maintain access to this email account and use it to receive official communications related to your unemployment account.
- You may request access to this account at any time.

Client Authorization:

By signing below, I authorize the Pennyrile Area Development District to create and manage a generic email account in my name for the exclusive purpose of setting up and managing my Indiana unemployment account. I understand that:

- This email account is necessary to create and maintain access to the Indiana unemployment portal.
- Pennyrile Area Development District will use this email only in connection with my unemployment account.
- I may request to assume control of the email account in the future, and Pennyrile Area Development District will provide me with the credentials upon request.

I release Pennyrile Area Development District and its staff from any liability related to the creation or management of this email account, provided it is used only for the purposes stated above.

Client Signature: _____

Date: _____

Printed Name: _____

Worker's Compensation Acknowledgement Form

What is this for?

Worker's Compensation is optional for participants in the Veteran Directed Care Program. If you choose coverage, the cost of the policy will be incorporated on your plan of care. This form requires you to acknowledge your rights and elect to obtain worker's compensation insurance or not.

Veterans Directed Care (VDC) Program Workers Compensation Acknowledgement

I, _____ (print name of Veteran or Authorized Representative) have chosen to participate in the Veterans Directed Care (VDC) Program, which is a consumer-directed publicly funded program through the federal Veterans Administration. I understand that I am directing my own services and as the "Employer of Record" under this program. **I understand that I have the option to obtain workers compensation insurance for my employee(s)/ worker(s)/ PA(s) in accordance with Department of Veterans Affairs guidelines.**

Should I choose the workers compensation option, I authorize the Pennyrile Area Development District's Financial Management staff to assist me with obtaining the workers compensation coverage, to provide the insurance carrier with any information as may be necessary to establish the workers compensation coverage for my worker(s), and to remit the cost of the premiums from my monthly VDC Budget allocation. I further authorize all communications from the workers compensation insurance carrier to be mailed directly to Pennyrile Area Development District's Financial Management staff and/or Pennyrile AAAIL's Case Manager (if needed) who is acting on my behalf.

Choose Workers Compensation Insurance for my employee(s)? Yes

No

I understand that if I choose to terminate my participation in the Veterans Directed Care Program, the workers compensation coverage will be cancelled effective on the date that I cease to participate in the VDC Program.

I give my authorization for a copy of this acknowledgement to be forwarded to Pennyrile Area Development District's Financial Management staff and to the workers compensation insurance carrier.

Veteran Participant/ Authorized Representative Signature

Date

To be completed by Case Manager:

Printed Veteran's Name: _____

Address: _____ City _____ ZIP _____

Telephone #: _____

Printed Authorized Rep Name (if applicable): _____

Address: _____ City _____ ZIP _____

Telephone #: _____

Case Manager Certification:

I certify that I have reviewed this document with the participant or authorized representative and that this individual is eligible to participate in the Veteran Directed Care Program (VDC).

Case Manager Signature

Date

Optional Form

Service Plan

This form is optional and is a tool used to develop your proposed plan of care, which will include services & tasks, frequency of hours, hourly wage, and projected costs.

VDC Program Service Plan Template for Veteran

You're able to break down utilization of funds weekly, monthly, or yearly on this Service Plan, however finalized Spending Plan (which will be sent to VAMC for approval) must be broken down into "MONTHLY" cost. If possible, completing this plan in monthly cost is ideal but is NOT required. Please complete however you find it easier. Case Manger & PADD FMS staff will be able to assist if needed. If you need additional spaces, page #4 will be a continuation of page #3.

Services/ Supports/ Goods Required	Tasks/Duties Requiring Assistance	Frequency (Hours Weekly) & Instructions	Projected Hourly Wage or Cost	Projected Cost Weekly, Monthly or Yearly or Item Cost <small>(Please label if costs is weekly, monthly, yearly or a one-time purchase & calculate total based on that information)</small>

Projected Total (Weekly, Monthly, Yearly – Please Label) = \$
Veteran Signature/Authorized Representative (if applicable): Date: