

What is Rapid Response? It is a flexible service designed to help those facing layoffs learn what services are available to help them return to work quickly. By responding to layoffs and business/plant closings quickly and coordinating services that provide immediate aid to affected workers, workers can find new employment much quicker.

During this time of social distancing, Rapid Response Events for workers facing layoffs and closures have been offered virtually. This allows you to receive information and access career center services quickly, at your convenience, while maintaining your safety.

Employees can log on to <https://wkworkforce.work/rapid-response-information> and access information and materials as well as watch a short video describing services and view documents to assist.

While limited services will be available in person at the Western Kentucky Career Centers at this time, we have implemented multiple non-traditional access points.

Career Coaches can assist via phone, video conference, online services and more.

- **Learn more** about KY unemployment Insurance <https://kcc.ky.gov/Pages/default.aspx>
- **File Unemployment Insurance claims** from: <https://uiclaims.des.ky.gov/ebenefit/eben.htm>) or call (502) 875-0442 Mon-Fri 7:30 A- 5:30 P (ET)
- Learn **how to upload documents** to your profile <https://kcc.ky.gov/career/Documents/How%20to%20Upload%20Documents%20to%20your%20KY%20Unemployment%20Insurance%20Profile.pdf>
- You can **practice interviewing, attend a workshop, or research new careers** at <https://careeredgeky.com/westky/?pname=westky>
- Links to job search and other programs here - <https://kcc.ky.gov/career/Pages/default.aspx>

If you have limited access to the internet, need eligibility to access payment for training services, or have questions, please call the closest local career center to set up an appointment with a representative.

Staff Representatives

Hopkinsville – 270-889-4527

Madisonville – 270-889-4668

Muhlenberg County – 270-889-4668

Murray – 270-889-3903 or 270-889-1157

Paducah – 270-889-1165 or 270-889-1107

Local Career Centers

KCC JobNet (Madisonville) – (270) 821-9966

KCC Career Discovery Center (Murray) – (270) 809-6770